



Aramex Shipping App

Shopify Shipping Made Simple

Integration User Guide

February 2026



JCOVII

 *shopify*

aramex

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Aramex Shipping App

Shopify Shipping Made Simple

The new Aramex Shipping app by Joovii simplifies your shipping process, saving you time and money by managing all your deliveries directly within Shopify admin.

As the merchant, you can easily book shipments using your aramexConnect account within Shopify's admin. The app automatically uses the customer's order details, such as size and weight, for quoting shipping costs at checkout and pre-filling booking information.

Bookings are fully integrated into the order fulfillment process, ensuring customer orders are updated with tracking details. Merchants can also choose from Aramex delivery choices and the app supports bulk bookings, allowing multiple orders to be booked at once.

Key features include:



Real-time shipping quotes at checkout based on your aramexConnect account



Seamless shipment booking from Shopify admin



Integrated fulfillment with order tracking



Bulk booking for multiple orders

Joovii Services and Support

Introducing Joovii

Joovii is an Australian owned and operated app development company, with particular focus on shipping integrations. Their platform and carrier coverage encompasses the full range of eCommerce stores and shipping carriers.

As merchants themselves with multiple thriving Shopify stores turning over seven figure sales, they are able to advise merchants of the best options to suit their fulfilment and shipping needs, at the most affordable costs.

Their Apps and Plugins are designed to provide fully integrated shipping from within the admin of the merchant's store. Their mission is to provide apps at a low monthly cost, which is easily recouped by merchants in time and cost savings.

Need support?

If you require further support, please contact the Joovii team directly.

Email: info@joovii.com

Phone: 1800 767 103

Website: www.joovii.com

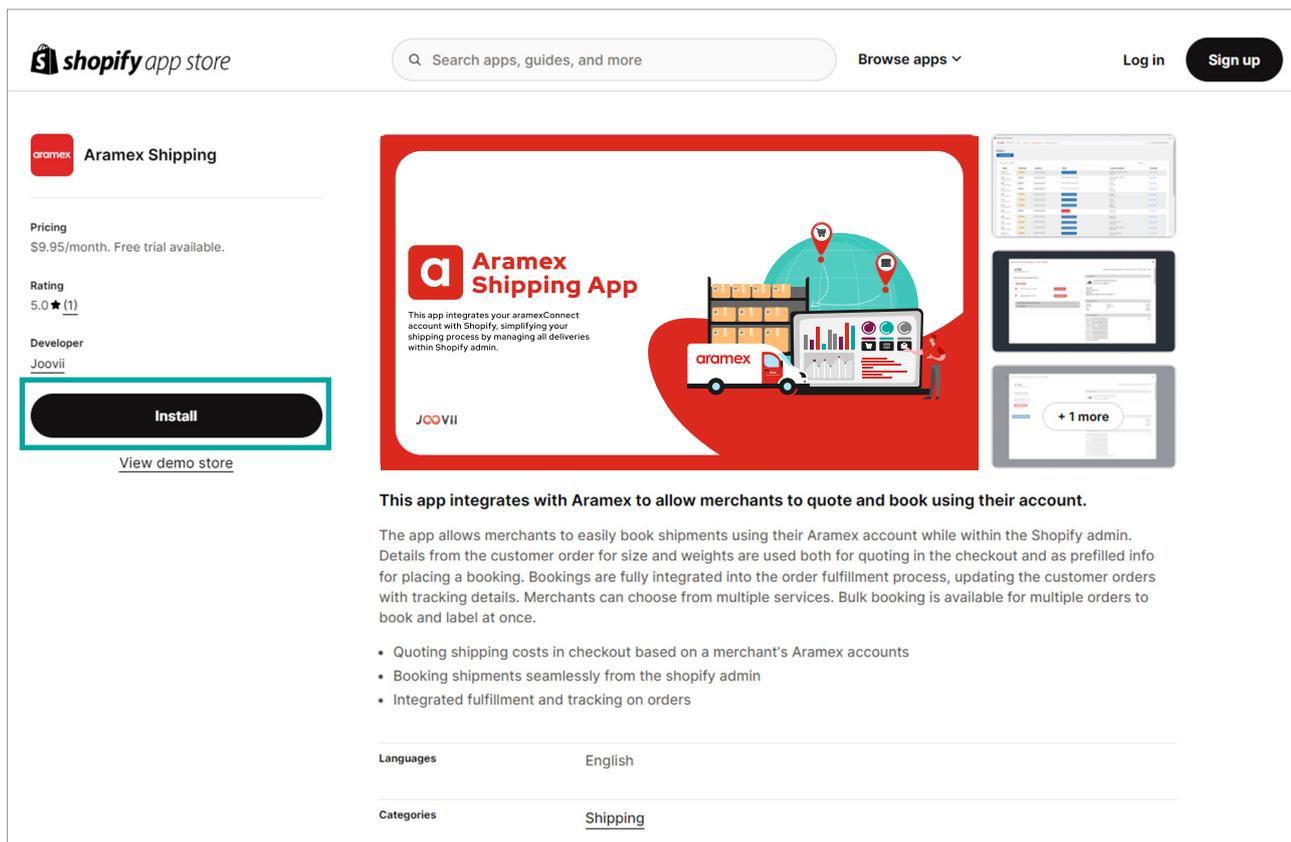
Shopify App Store: apps.shopify.com/partners/joovii



Installation and Sign Up

Step 1: Install the Aramex Shipping App via the Shopify app store

App store: apps.shopify.com/aramex-shipping



The screenshot shows the Shopify App Store interface for the 'Aramex Shipping' app. The app is listed with a 5.0 star rating and a price of \$9.95/month. A prominent 'Install' button is highlighted with a red border. The app's description states it integrates with Aramex to allow merchants to quote and book shipments. A list of features includes quoting shipping costs, seamless booking, and integrated fulfillment. The app is available in English and categorized under 'Shipping'.

shopify app store Search apps, guides, and more Browse apps Log in Sign up

aramex Aramex Shipping

Pricing
\$9.95/month. Free trial available.

Rating
5.0 ★ (1)

Developer
Joovii

Install

[View demo store](#)

Aramex Shipping App
This app integrates your aramexConnect account with Shopify, simplifying your shipping process by managing all deliveries within Shopify admin.

JOOVII

This app integrates with Aramex to allow merchants to quote and book using their account.

The app allows merchants to easily book shipments using their Aramex account while within the Shopify admin. Details from the customer order for size and weights are used both for quoting in the checkout and as prefilled info for placing a booking. Bookings are fully integrated into the order fulfillment process, updating the customer orders with tracking details. Merchants can choose from multiple services. Bulk booking is available for multiple orders to book and label at once.

- Quoting shipping costs in checkout based on a merchant's Aramex accounts
- Booking shipments seamlessly from the shopify admin
- Integrated fulfillment and tracking on orders

Languages English

Categories Shipping

Step 2: From **Shopify Admin** go to **'Apps'**

Step 3: Click **install 'Aramex Shopify App'** and follow the instructions to subscribe to the App.

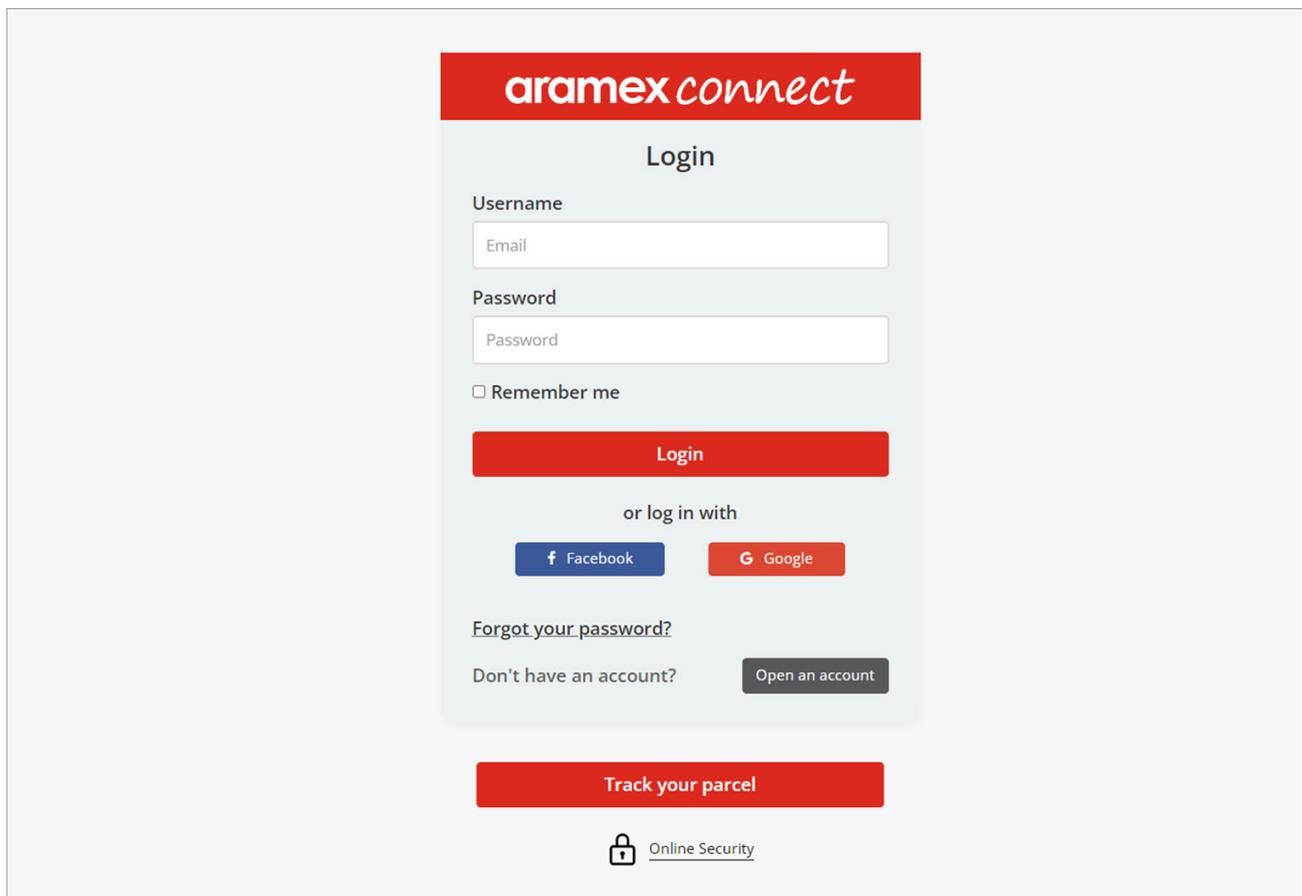


Reminder: The app is provided at a small monthly fee of \$9.95USD (\$15.95NZD) p/m following a 60-day free trial.

Connecting aramexConnect to Shopify

In this section, we'll guide you through connecting your Aramex account to Shopify by retrieving your API credentials from aramexConnect. Don't worry - it's simpler than it sounds!

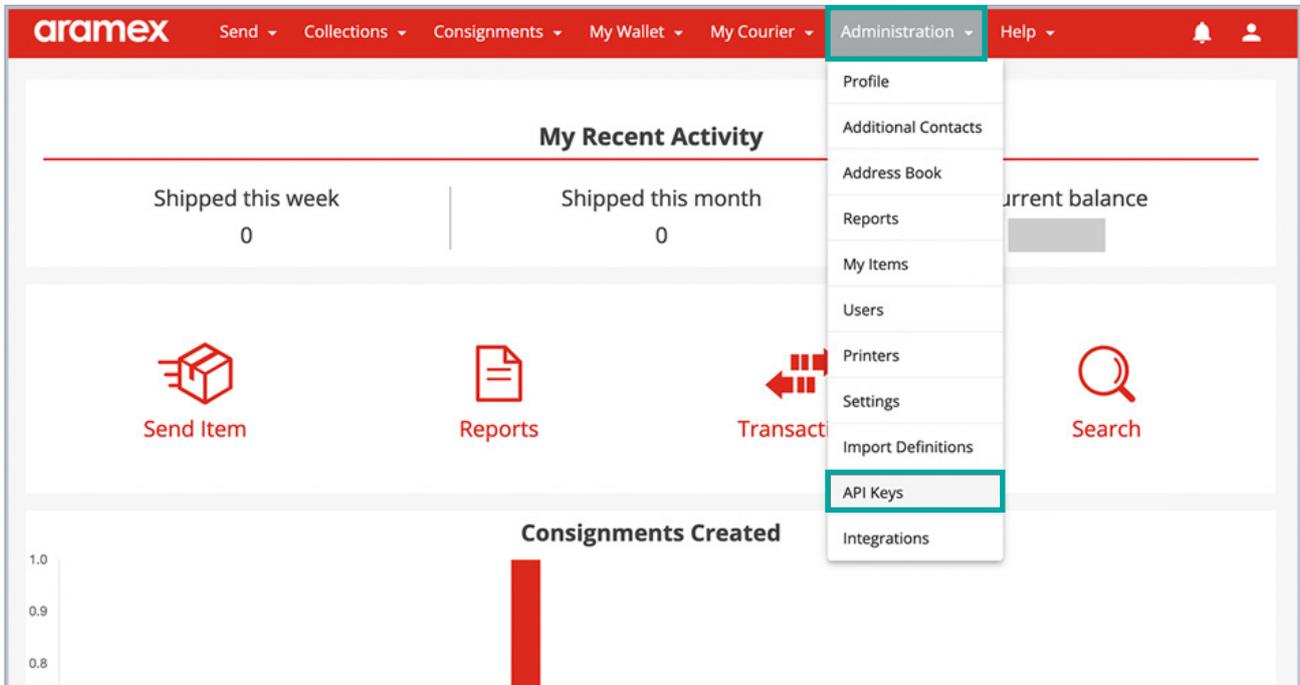
Step 1: Log in to your **aramexConnect** account.

The image shows a screenshot of the aramexConnect login interface. At the top, there is a red header with the text "aramexconnect" in white. Below this is a light blue box containing the "Login" form. The form includes a "Username" field with a placeholder "Email", a "Password" field with a placeholder "Password", and a checkbox labeled "Remember me". A red "Login" button is positioned below the password field. Underneath the button, it says "or log in with" and provides two options: a blue "Facebook" button and a red "Google" button. At the bottom of the form, there are two links: "Forgot your password?" and "Don't have an account?", with a grey "Open an account" button next to the second link. Below the login form is a red button labeled "Track your parcel". At the very bottom, there is a small padlock icon followed by the text "Online Security".

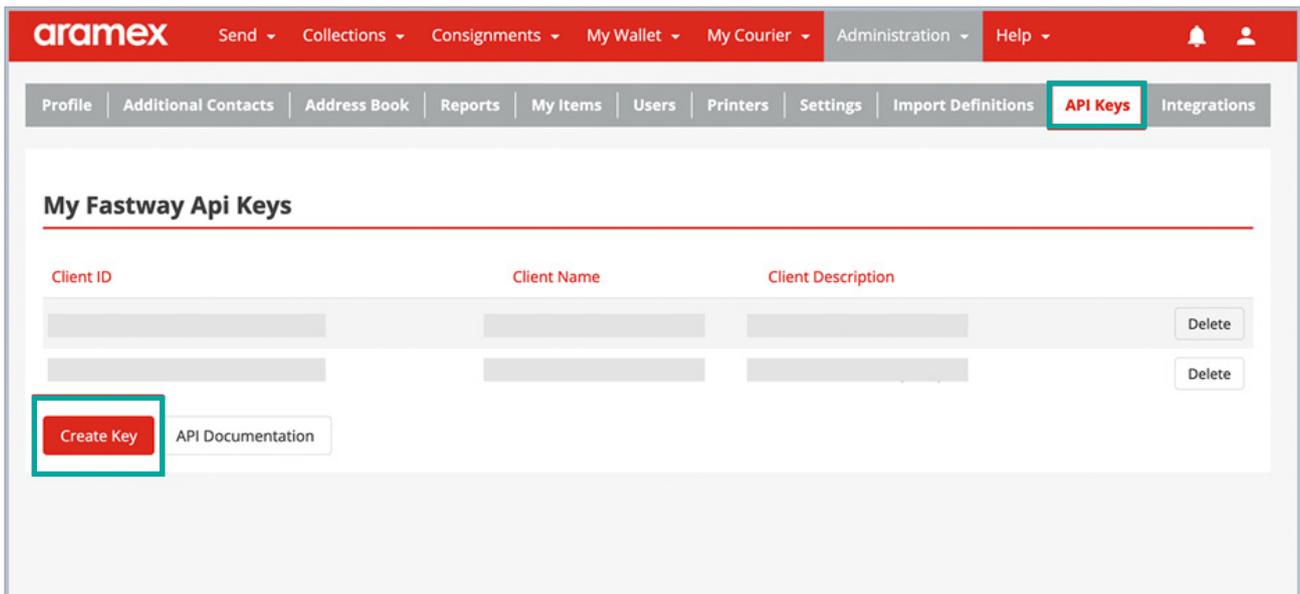
Don't have an aramexConnect account? Open an account in only a few minutes. It's simple fast and free!

To sign up, visit aramex.com.au/tools/aramexconnect

Step 2: Once logged in, go to **Administration** then select **API Keys**.



Step 3: Select **Create Key**.



Step 4: Copy your **Client ID** and **Secret**.

The screenshot shows the 'Add API Key' form in the Aramex administration interface. The form includes the following fields and elements:

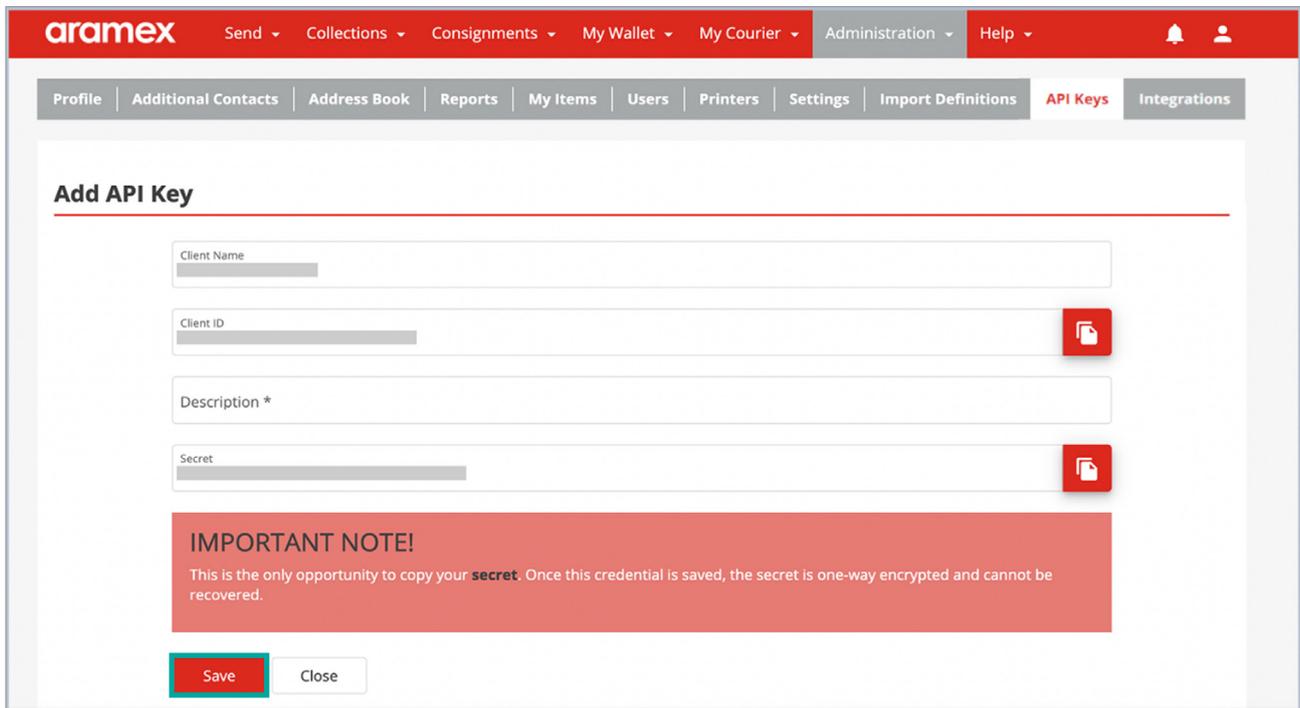
- Client Name:** A text input field.
- Client ID:** A text input field with a red copy icon to its right.
- Description *:** A text input field.
- Secret:** A text input field with a red copy icon to its right.
- IMPORTANT NOTE!:** A red banner containing the text: "This is the only opportunity to copy your **secret**. Once this credential is saved, the secret is one-way encrypted and cannot be recovered."
- Buttons:** 'Save' and 'Close' buttons at the bottom.



Important: This is the only opportunity to copy your secret. Once this credential is saved, the secret is one-way encrypted and cannot be recovered.

In simple terms, keep a copy of your **Secret** in a safe place!

Step 5: Select **Save**.



The screenshot shows the 'Add API Key' form in the Aramex administration interface. The form includes the following fields:

- Client Name
- Client ID (with a copy icon)
- Description *
- Secret (with a copy icon)

An **IMPORTANT NOTE!** is displayed in a red box: "This is the only opportunity to copy your **secret**. Once this credential is saved, the secret is one-way encrypted and cannot be recovered."

At the bottom of the form, there are two buttons: **Save** (highlighted in red) and **Close**.



Important: The API key you see on this page will not work unless you have clicked **Save**.

Step 6: Open the **Aramex Shipping App** on Shopify admin and go to **Settings** then select **Accounts**.



The screenshot shows the 'Your Carriers' page in the JOOVII SHIPPING APP. The 'Settings' menu item is highlighted in the top navigation bar. The page displays the following information for the Aramex carrier:

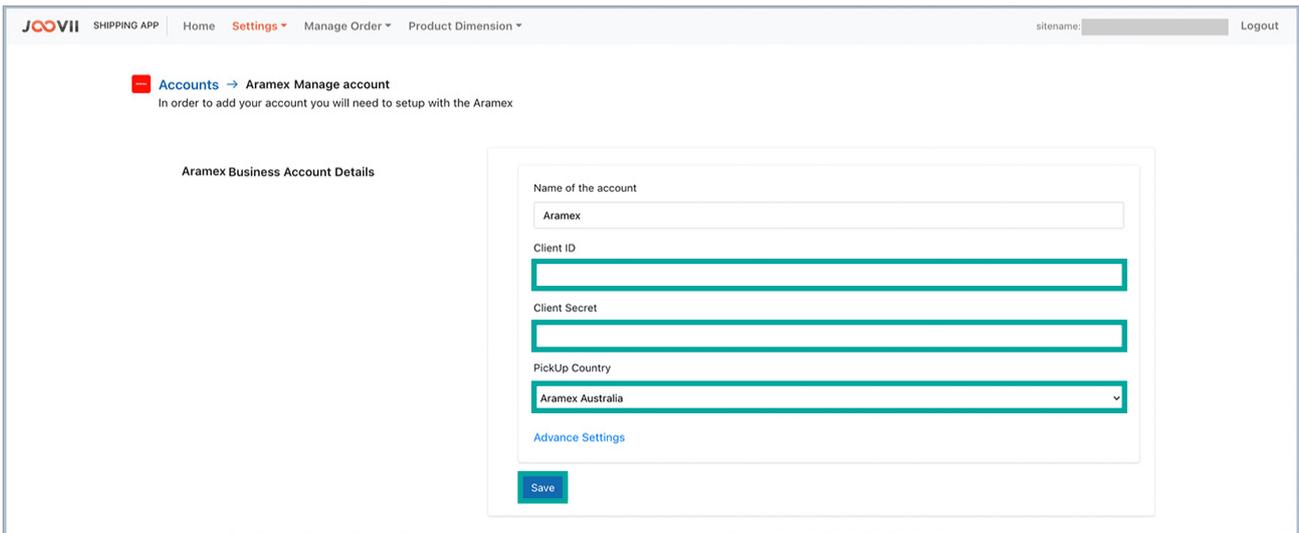
- Aramex** (with logo)
- Account Type : Aramex
- Status : Disabled
- Link : No Account connected yet
- [>> Configure your aramex Account](#)

Step 7: Select **Configure your Aramex Account**



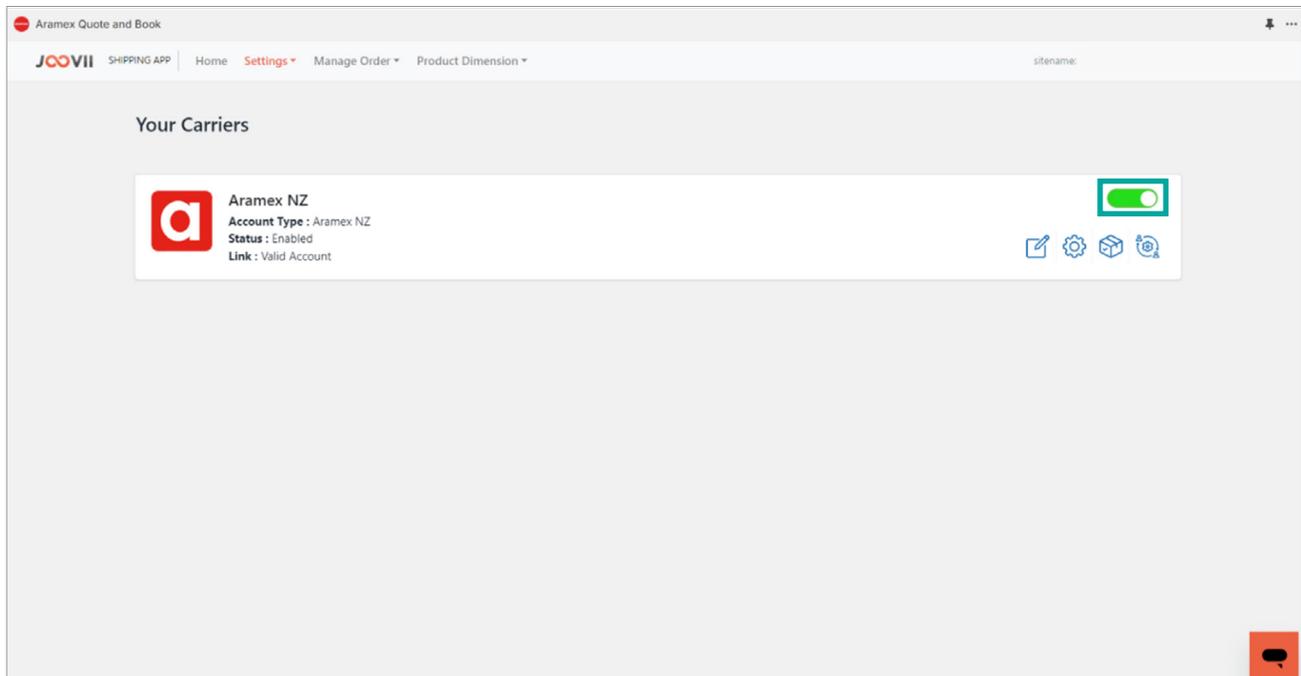
Step 8: Paste in the **Client ID** and **Secret** from your **aramexConnect** account.

Finally, select the **Pickup Country** (Australia or New Zealand) and then **Save**.



 **Important:** The message at the top will indicate whether the account is valid.

Step 9: Return to accounts and ensure that Aramex is enabled via the green toggle in the top right.

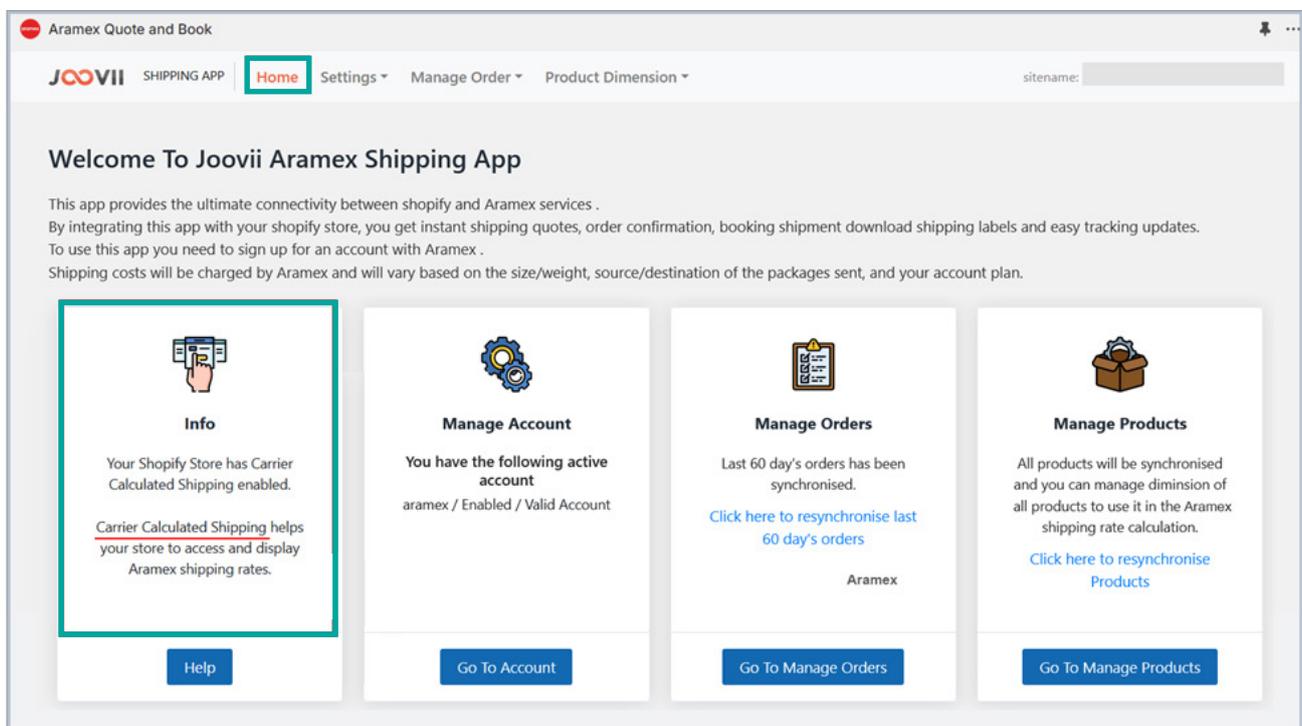


Aramex Shipping App Functions

1) Display Aramex shipping rates at checkout

In order to display Aramex shipping rates at checkout, you need to complete two steps.

- a) You have to enable **Carrier Calculated Shipping** in your store. If it's already enabled, then it will show in your dashboard as below.



The screenshot displays the 'Aramex Quote and Book' dashboard. At the top, there is a navigation bar with 'JCOVII SHIPPING APP' and a 'Home' button highlighted in a red box. Other navigation options include 'Settings', 'Manage Order', and 'Product Dimension'. A 'sitename:' field is visible on the right. The main content area is titled 'Welcome To Jovii Aramex Shipping App' and includes a brief introduction: 'This app provides the ultimate connectivity between shopify and Aramex services . By integrating this app with your shopify store, you get instant shipping quotes, order confirmation, booking shipment download shipping labels and easy tracking updates. To use this app you need to sign up for an account with Aramex . Shipping costs will be charged by Aramex and will vary based on the size/weight, source/destination of the packages sent, and your account plan.'

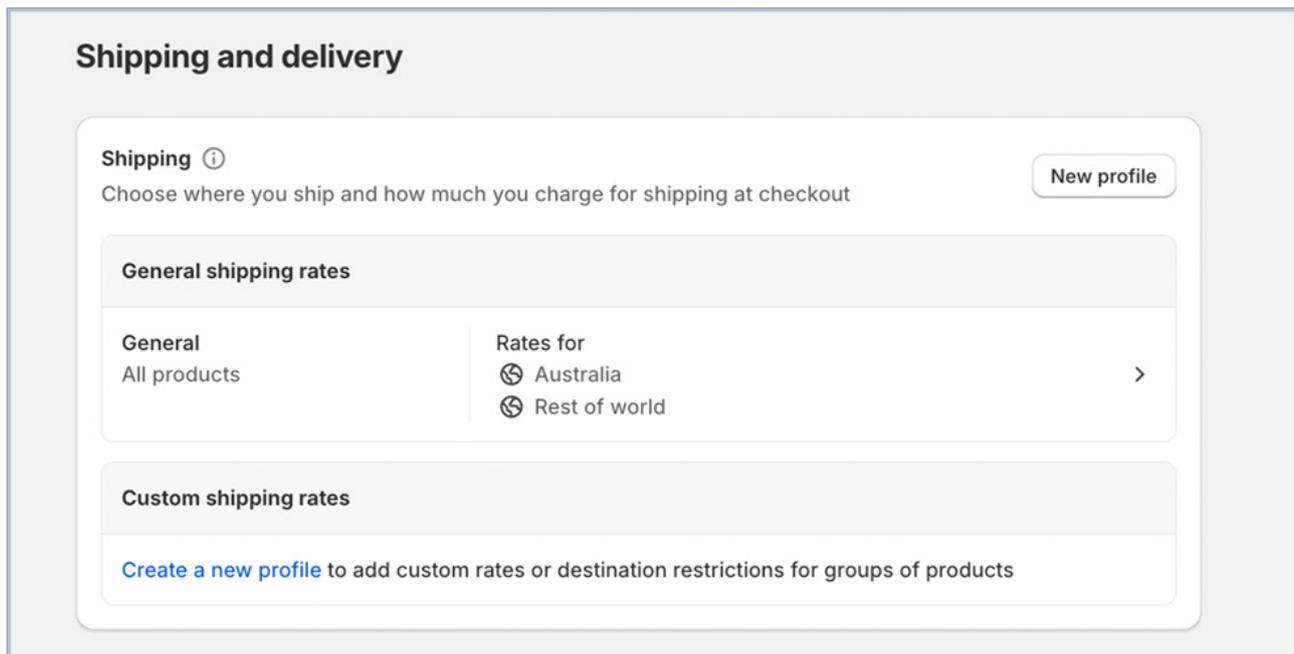
The dashboard features four main sections, each with an icon and a 'Go To' button:

- Info:** Icon of a hand holding a card. Text: 'Your Shopify Store has Carrier Calculated Shipping enabled. Carrier Calculated Shipping helps your store to access and display Aramex shipping rates.' Button: 'Help'.
- Manage Account:** Icon of two interlocking gears. Text: 'You have the following active account aramex / Enabled / Valid Account'. Button: 'Go To Account'.
- Manage Orders:** Icon of a clipboard with a checklist. Text: 'Last 60 day's orders has been synchronised. [Click here to resynchronise last 60 day's orders](#)'. Button: 'Go To Manage Orders'.
- Manage Products:** Icon of a cardboard box with a gear. Text: 'All products will be synchronised and you can manage dimension of all products to use it in the Aramex shipping rate calculation. [Click here to resynchronise Products](#)'. Button: 'Go To Manage Products'.

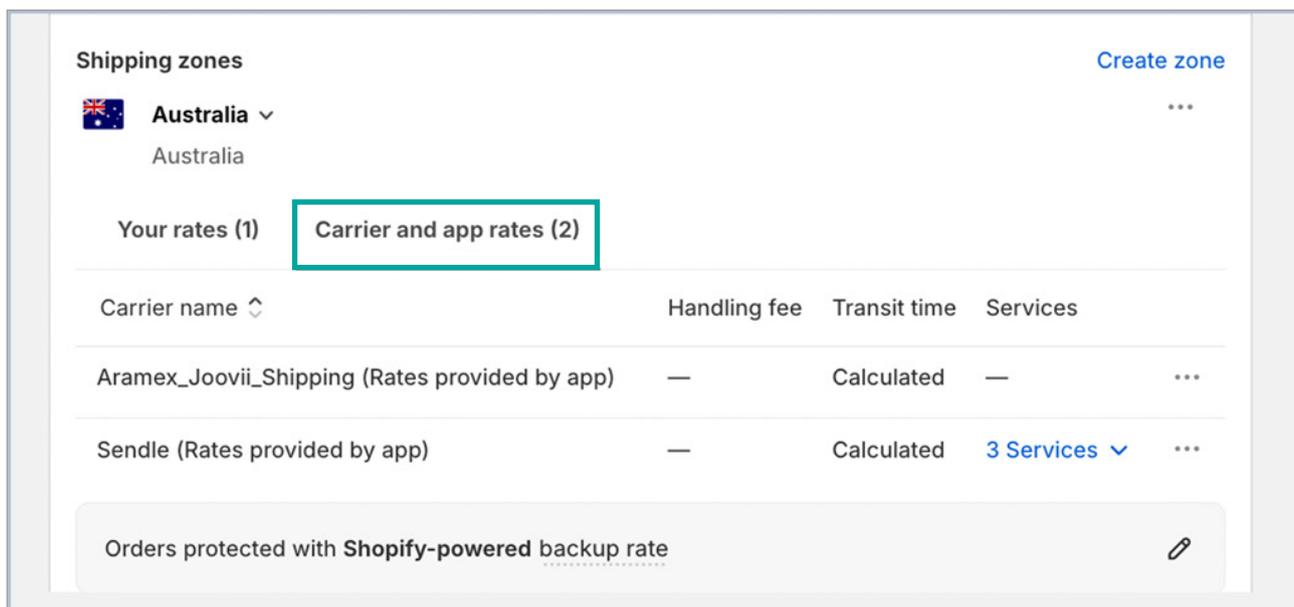
b) Add Aramex as a carrier rate via Shopify settings. View the steps below.

Step 1: From the settings menu, select **Shipping and Delivery**.

Step 2: Go to **General Profile** then **Shipping zones** and finally **Add Rates**.

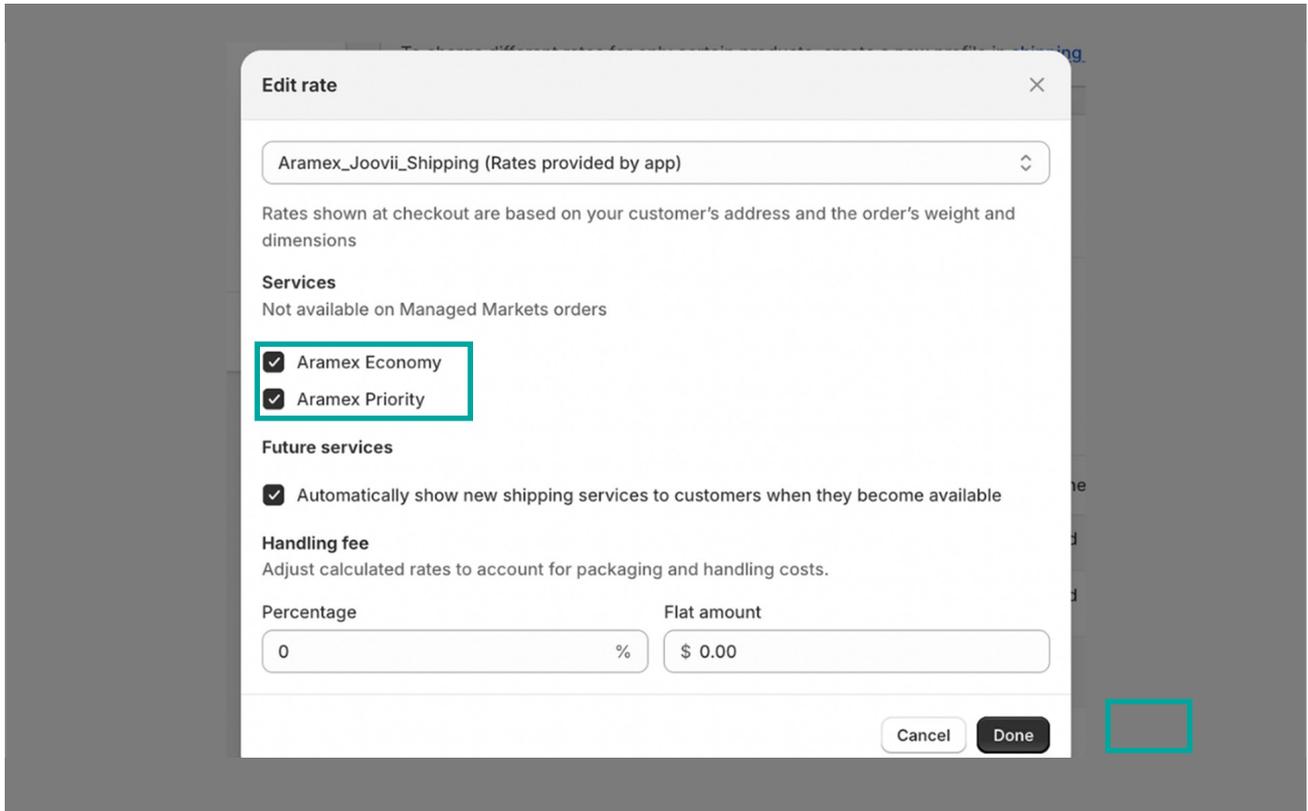


Step 3: Select from the sub menu, **Carrier and app rates**.



Step 4: Add **Aramex** services.

Step 5: Enable **Aramex Economy** and **Aramex Priority** services, then select **Done**.



2) Manage your Account

You can manage your account from **Settings** then selecting **Accounts**.

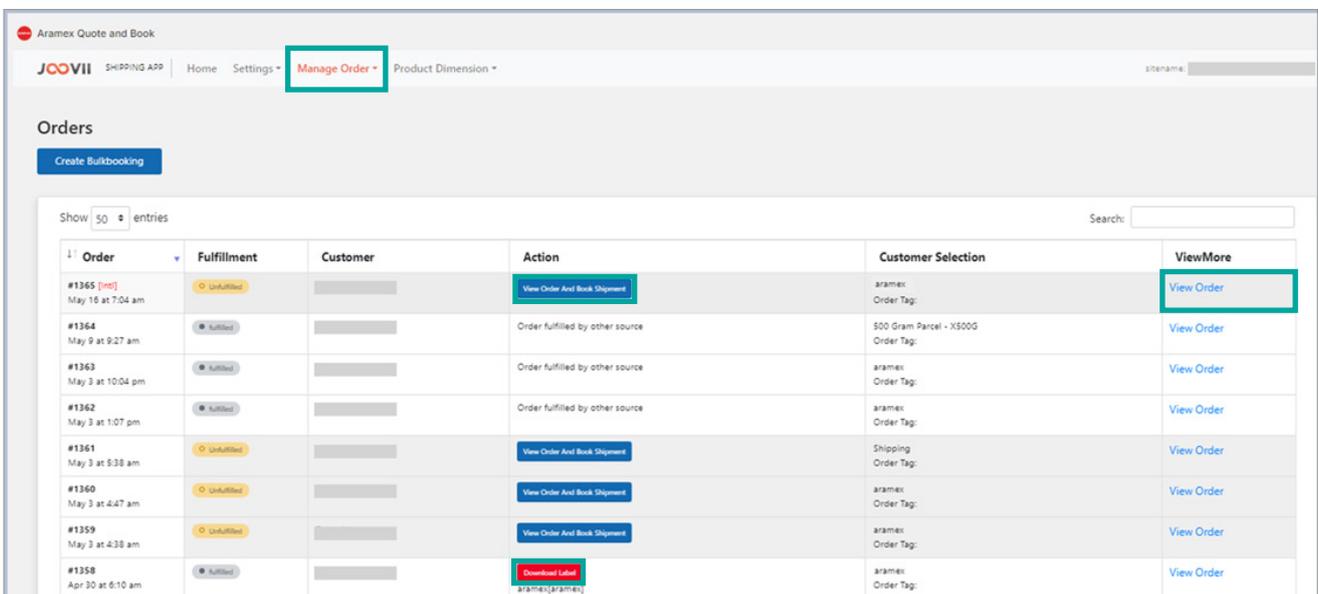
From the settings page you can add/edit account details, update other settings, add/edit package details & manage Aramex Products/Services.



3) Manage your Orders

You can manage the order list from **Manage Order** then selecting **Orders**.

From the order list you can **View Order & Book Shipment**, **Track Shipment** or **Download & Print Labels**.



Order	Fulfillment	Customer	Action	Customer Selection	ViewMore
#1365 [not] May 16 at 7:04 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1364 May 9 at 9:27 am	Fulfilled		Order fulfilled by other source	500 Gram Parcel - X5000 Order Tag:	View Order
#1363 May 3 at 10:04 pm	Fulfilled		Order fulfilled by other source	aramex Order Tag:	View Order
#1362 May 3 at 1:07 pm	Fulfilled		Order fulfilled by other source	aramex Order Tag:	View Order
#1361 May 3 at 5:38 am	Unfulfilled		View Order And Book Shipment	Shipping Order Tag:	View Order
#1360 May 3 at 4:47 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1359 May 3 at 4:38 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1358 Apr 30 at 6:10 am	Fulfilled		Download Label aramex(aramex)	aramex Order Tag:	View Order

4) Book Shipments

Once the order view is open, Aramex service quotes appear on the left, with order details on the right.

On the right, you'll also find the destination and sender addresses, shipping cost, and the service selected by the customer. Merchants can edit parcel size using **the Package Dimensions and Weight** dropdown and refresh the page before completing the booking.

The screenshot displays the 'Shipment Booking Options' interface for order #NF1992, dated 8 May, 2024, at 10:26 am. The interface is divided into two main sections: a left panel for booking options and a right panel for order details.

Left Panel: Shipment Booking Option/Quote

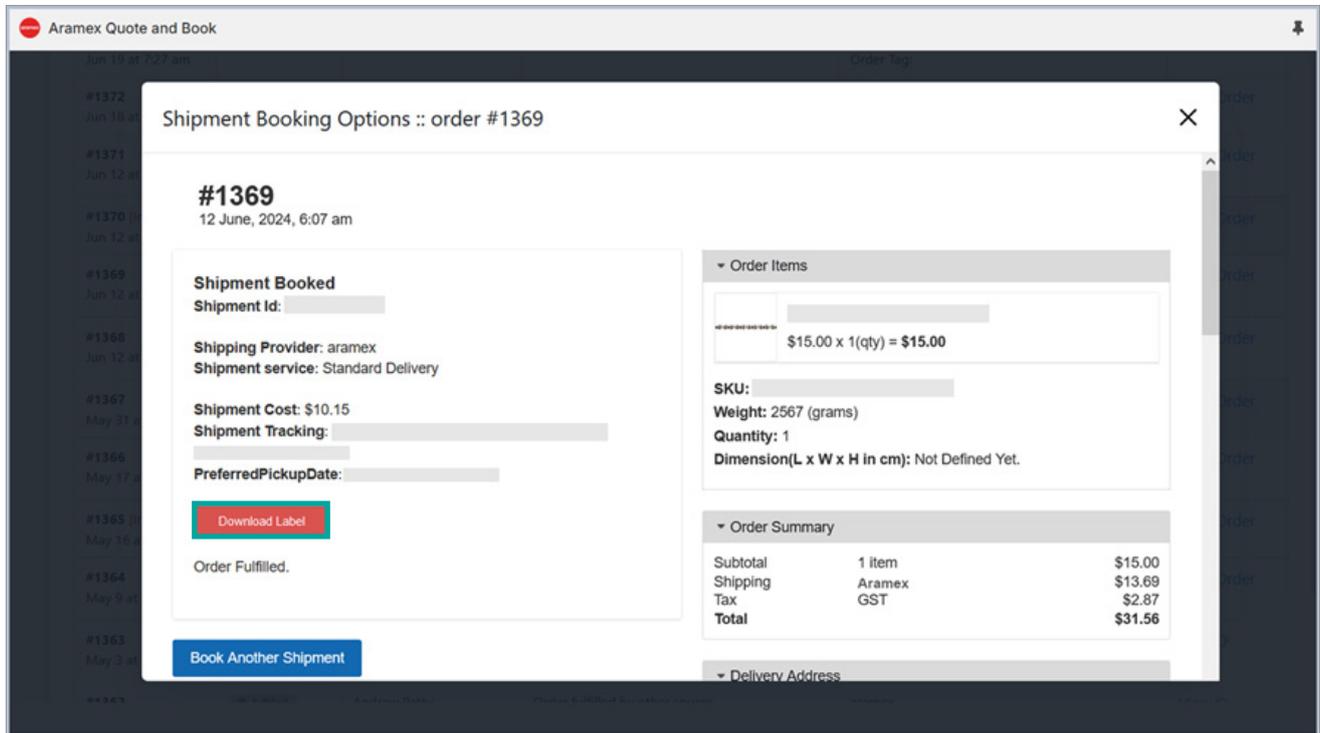
- Order ID: #NF1992
- Date/Time: 8 May, 2024, 10:26 am
- Service: Aramex economy :: \$10.68
- Volume: [input field]
- Buttons: Price Breakout, Book Now (\$10.68)
- Dropdowns: Packaging Dimensions and weight (highlighted), Extra Option

Right Panel: Order Details

- Order Items:** \$59.95 x 1(qty) = \$59.95
- SKU: [input field]
- Weight: [input field]
- Quantity: 1
- Dimension(L x W x H in cm): Not Defined Yet.
- Order Summary:**

Subtotal	1 item	\$0.00
Shipping	Aramex Courier	\$7.36
Tax	GST	\$6.12
Total		\$67.31
- Delivery Address:** name, email, phone, business Name, type: STANDARD ADDRESS

Once the booking is confirmed, a **Download Label** button will appear, allowing you to download the shipping label.



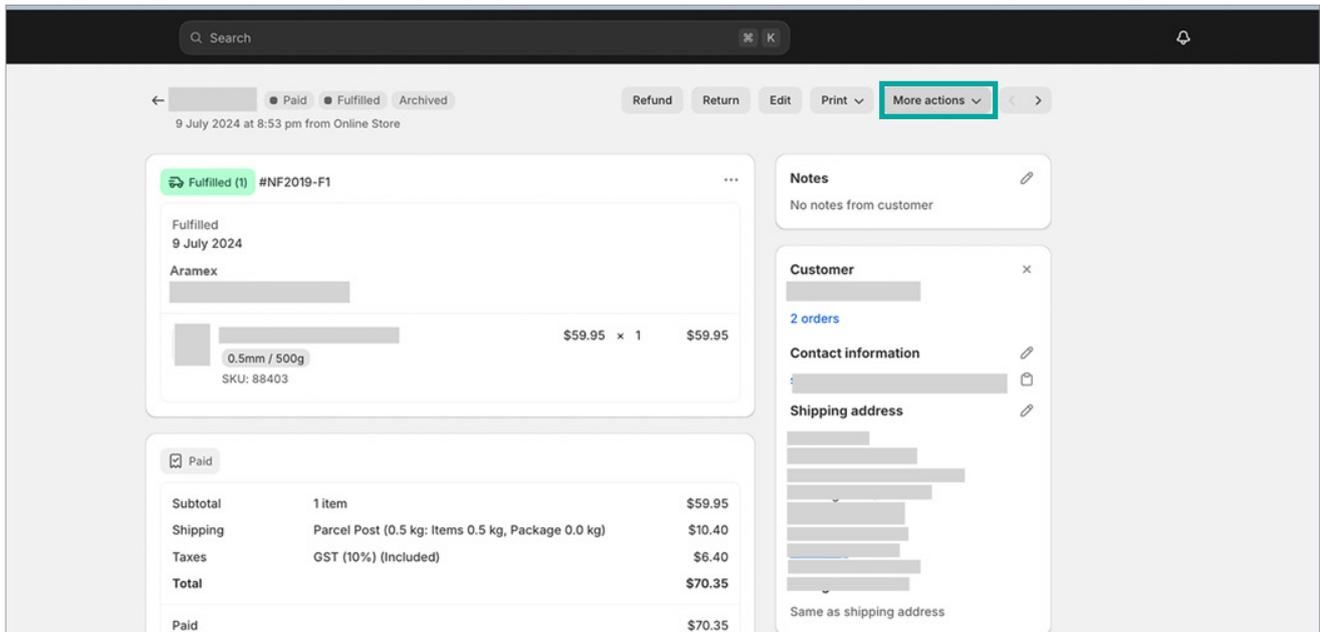
5) Fulfillment, Notification and Tracking

After the order is booked, the Shopify order status will be updated to **Fulfilled**, with the tracking number and link added to the order. The customer will automatically be notified with these details.

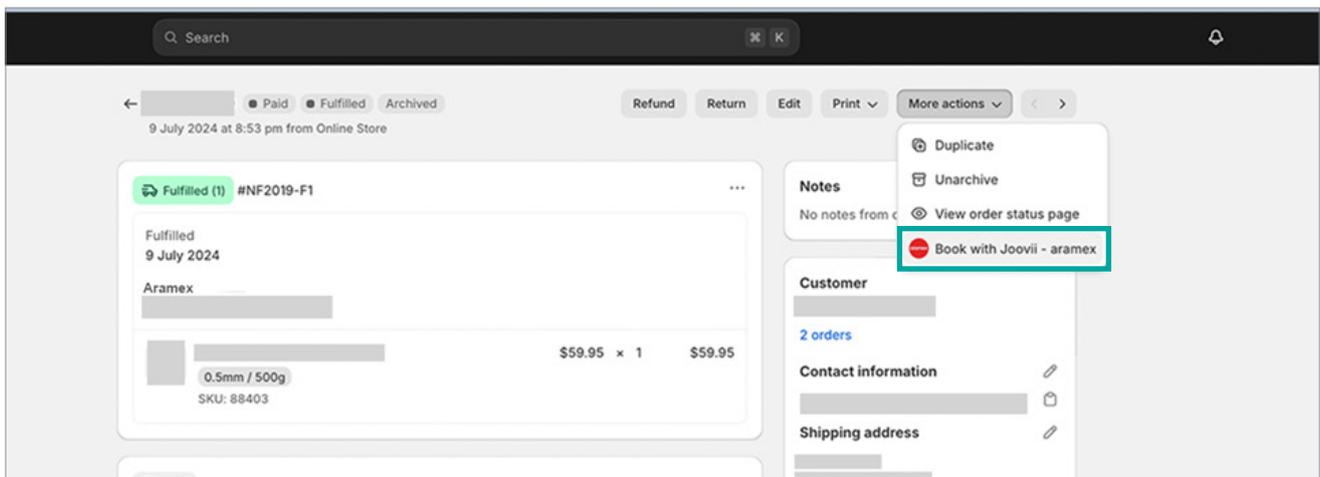
6) Shortcuts

As the merchant, you can jump straight in to booking a shipment from Shopify admin.

Step 1: Select the order from Shopify admin and click **More actions**.



Step 2: Select Book with Joovii – Aramex

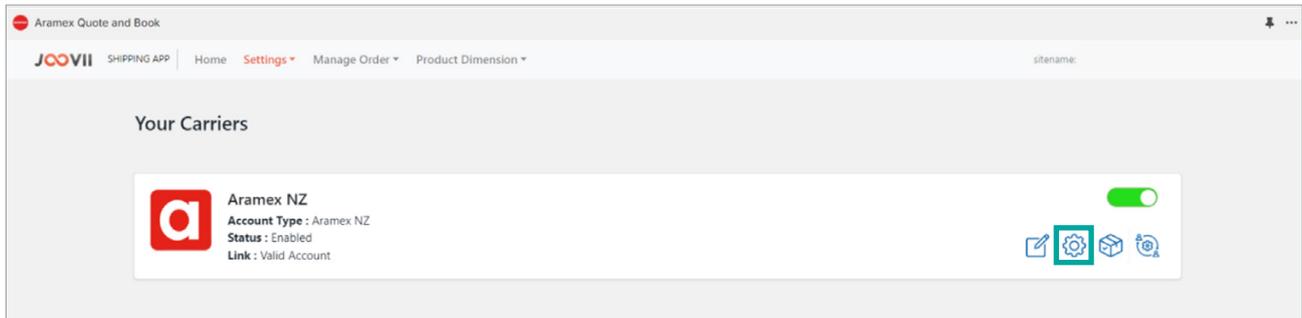


7) Settings

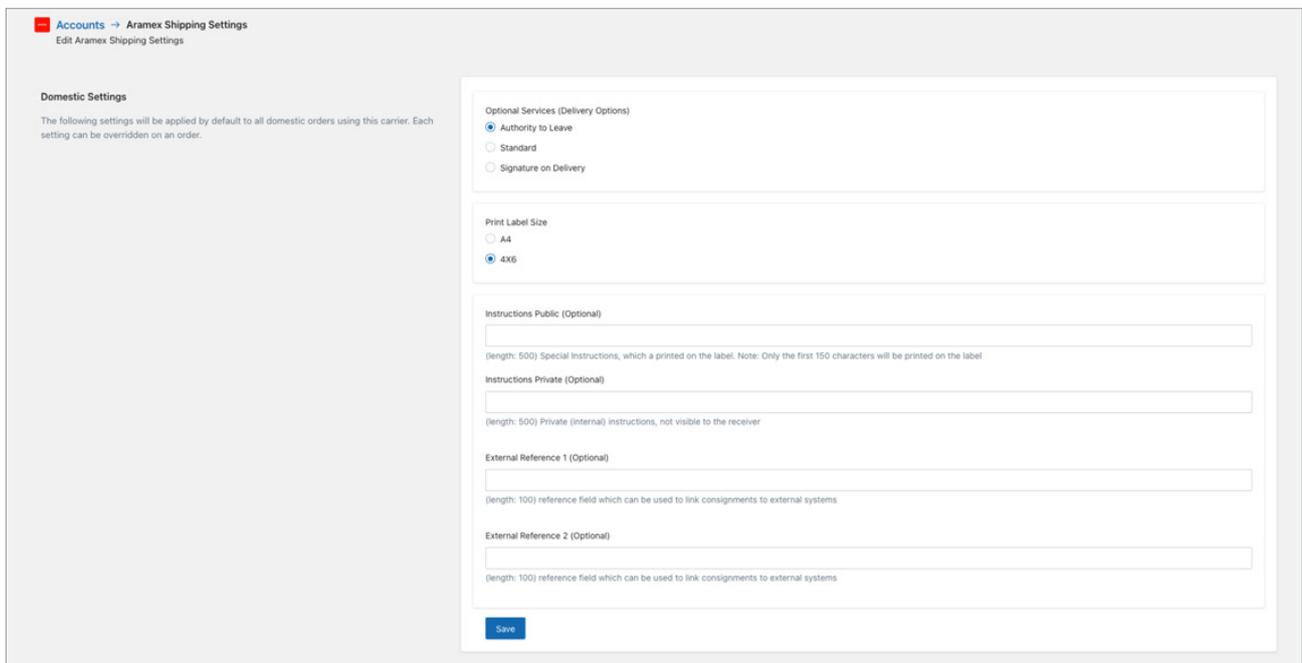
There are several universal settings that can be applied across the app.

Accessing Account Settings

These can be accessed via the **cog icon** on the **Account** page.



Once selected, settings are divided into **Domestic Settings** and **International Settings**.



Delivery Options

This allows you, as the merchant, to set default delivery options such as **Authority to Leave**, **Signature on Delivery**, or **Secure PIN Required**.

Optional Services (Delivery Options)

Authority to Leave

Signature on delivery

Secure PIN required

These choices will impact the quoted prices but can still be adjusted for each order using the **Extra Options** dropdown on the order details page.

Label Size

In the Print Label Size section, you can choose between **A4** and **4x6 (A6)** options. This setting determines the label size available for download after a shipment is booked.

Print Label Size

A4

4X6

Instructions and References

This section outlines various optional fields for additional instructions and references related to shipments.

Public Instructions: You can provide special instructions that will be printed on the label, with only the first 150 characters visible.

Private Instructions: These are internal instructions meant for your team, not visible to the recipient.

External Reference 1 & 2: Two optional fields that allow you to link consignments to external systems for better tracking and management.

Instructions Public (Optional)

(length: 500) Special Instructions, which a printed on the label. Note: Only the first 150 characters will be printed on the label

Instructions Private (Optional)

(length: 500) Private (internal) instructions, not visible to the receiver

External Reference 1 (Optional)

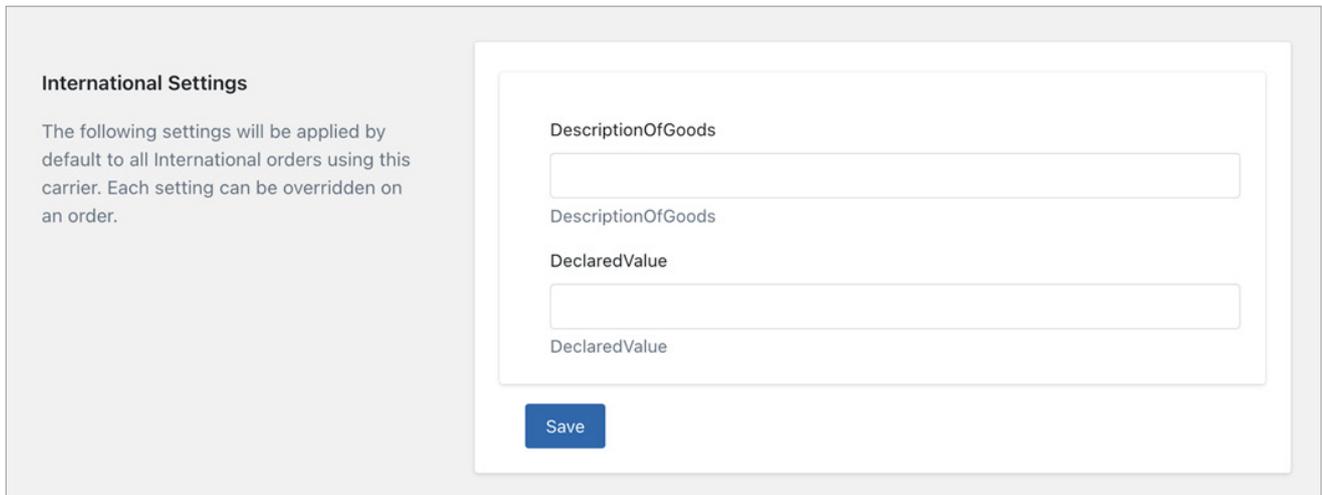
(length: 100) reference field which can be used to link consignments to external systems

External Reference 2 (Optional)

(length: 100) reference field which can be used to link consignments to external systems

International Settings

A generic description of the goods in the shipment can be set here, which will be used for all international orders' customs declarations, along with a declared value.



The screenshot shows a web interface for 'International Settings'. On the left, there is a sidebar with the title 'International Settings' and a paragraph: 'The following settings will be applied by default to all International orders using this carrier. Each setting can be overridden on an order.' The main content area contains a form with two input fields. The first field is labeled 'DescriptionOfGoods' and has a text input box below it. The second field is labeled 'DeclaredValue' and has a text input box below it. A blue 'Save' button is located at the bottom left of the form area.

These details can also be overridden for individual orders as needed.

Help

If you require further support, please contact the Joovii team directly.

Email: info@joovii.com

Phone: 1800 767 103

Website: www.joovii.com

Shopify App Store: apps.shopify.com/partners/joovii



Frequently Asked Questions

TBC to be added

