Aramex Shipping App

Shopify Shipping Made Simple

Integration User Guide

February 2026

JOOVII shopify aramex

Contents

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Shopify Shipping Made Simple

The new Aramex Shipping app by Joovii simplifies your shipping process, saving you time and money by managing all your deliveries directly within Shopify admin.

As the merchant, you can easily book shipments using your aramexConnect account within Shopify's admin. The app automatically uses the customer's order details, such as size and weight, for quoting shipping costs at checkout and pre-filling booking information.

Bookings are fully integrated into the order fulfillment process, ensuring customer orders are updated with tracking details. Merchants can also choose from Aramex delivery choices and the app supports bulk bookings, allowing multiple orders to be booked at once.

Key features include:

Real-time shipping quotes at checkout based on your aramexConnect account

Seamless shipment booking from Shopify admin

Integrated fulfillment with order tracking

Bulk booking for multiple orders

Joovii Services and Support

Introducing Joovii

Joovii is an Australian owned and operated app development company, with particular focus on shipping integrations. Their platform and carrier coverage encompasses the full range or eCommerce stores and shipping carriers.

As merchants themselves with multiple thriving Shopify stores turning over seven figure sales, they are able to advise merchants of the best options to suit their fulfilment and shipping needs, at the most affordable costs.

Their Apps and Plugins are designed to provide fully integrated shipping from within the admin of the merchant's store. Their mission is to provide apps at a low monthly cost, which is easily recouped by merchants in time and cost savings.

Need support?

If you require further support, please contact the Joovii team directly.

Email: info@joovii.com

Phone: 1800 767 103

Website: www.joovii.com

Shopify App Store: apps.shopify.com/partners/joovii

Installation and Sign Up

Step 1:   Install the Aramex Shipping App via the Shopify app store

App store: apps.shopify.com/aramex-shipping

Step 2: From **Shopify Admin** go to '**Apps**'

Step 3: Click **install 'Aramex Shopify App'** and follow the instructions to subscribe to the App.
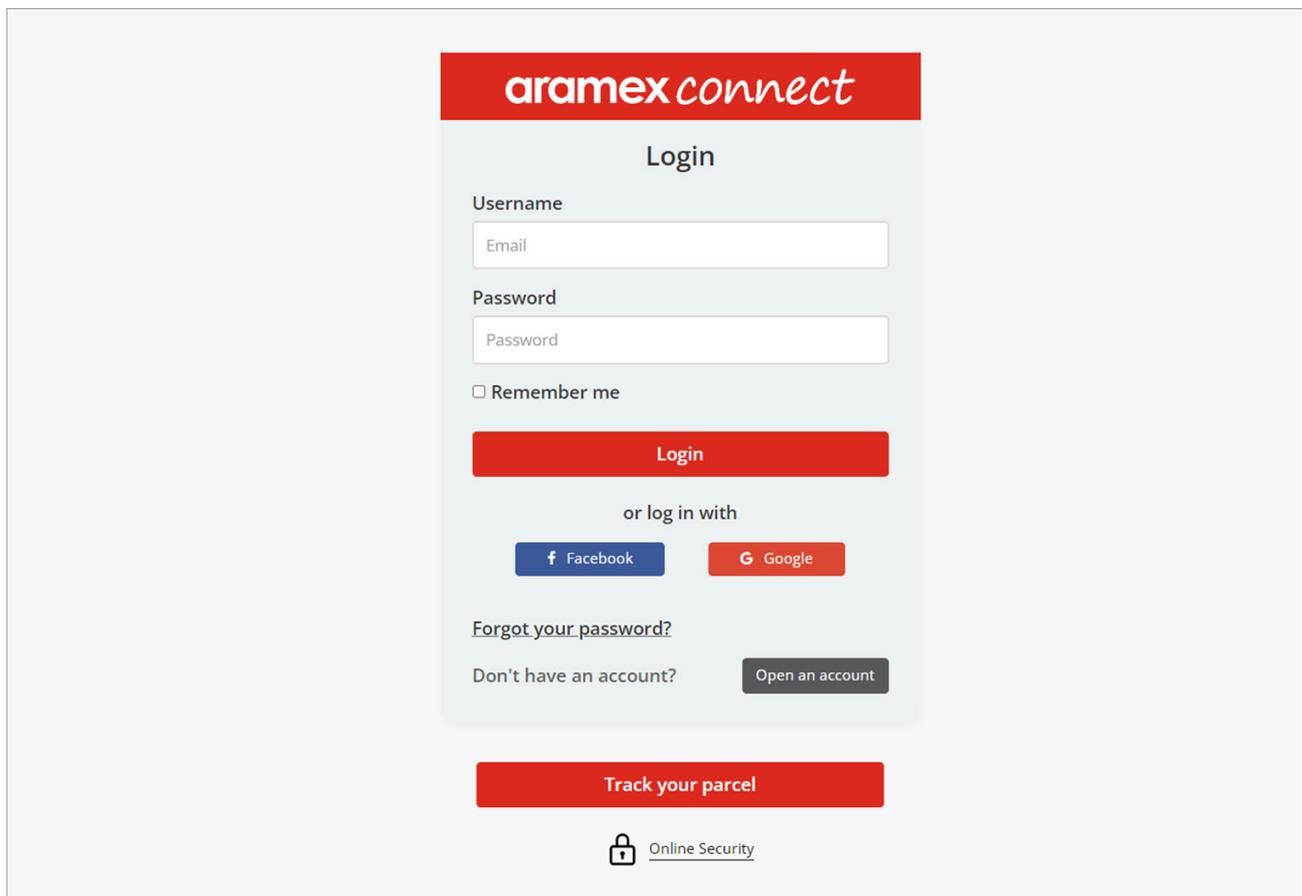
> ⊘ **Reminder:** The app is provided at a small monthly fee of $9.95USD ($15.95NZD) p/m following a 60-day free trial.

Connecting aramexConnect to Shopify

In this section, we'll guide you through connecting your Aramex account to Shopify by retrieving your API credentials from aramexConnect. Don't worry – it's simpler than it sounds!
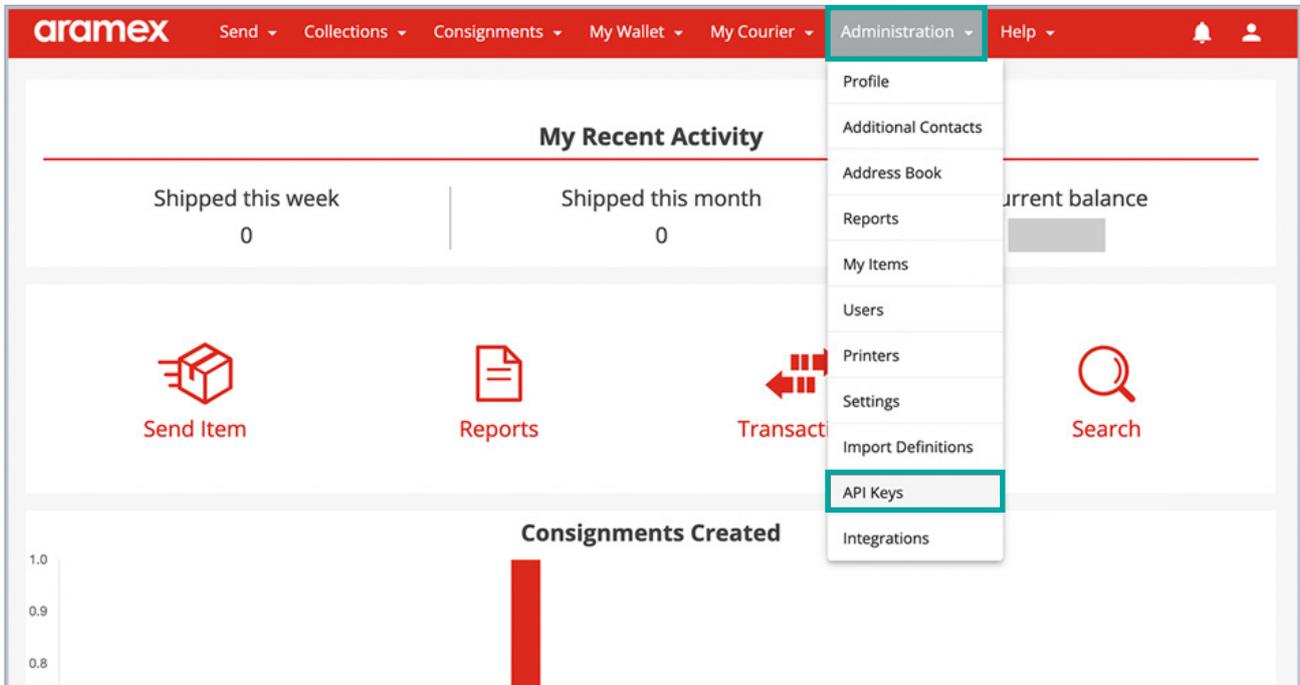
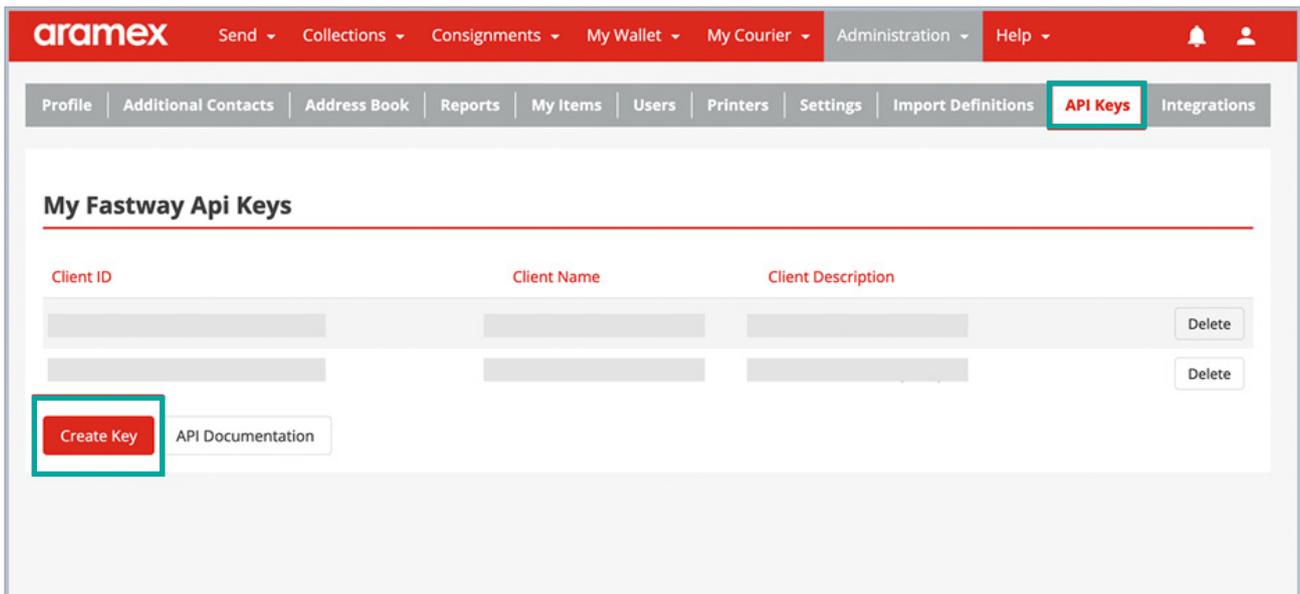**Step 1:** Log in to your **aramexConnect** account.

Don't have an aramexConnect account? Open an account in only a few minutes. It's simple fast and free!

To sign up, visit aramex.com.au/tools/aramexconnect

Step 2: Once logged in, go to **Administration** then select **API Keys**.

Step 3: Select **Create Key.**

Step 4: Copy your **Client ID** and **Secret**.

Important: This is the only opportunity to copy your secret. Once this credential is saved, the secret is one-way encrypted and cannot be recovered.

In simple terms, keep a copy of your **Secret** in a safe place!

Step 5: Select **Save.**

! **Important:** The API key you see on this page will not work unless you have clicked **Save.**

Step 6: Open the **Aramex Shipping App** on Shopify admin and go to **Settings** then select **Accounts.**

Step 7: Select **Configure your Aramex Account**

Step 8: Paste in the **Client ID** and **Secret** from your **aramexConnect account.**

Finally, select the **Pickup Country** (Australia or New Zealand) and then **Save.**
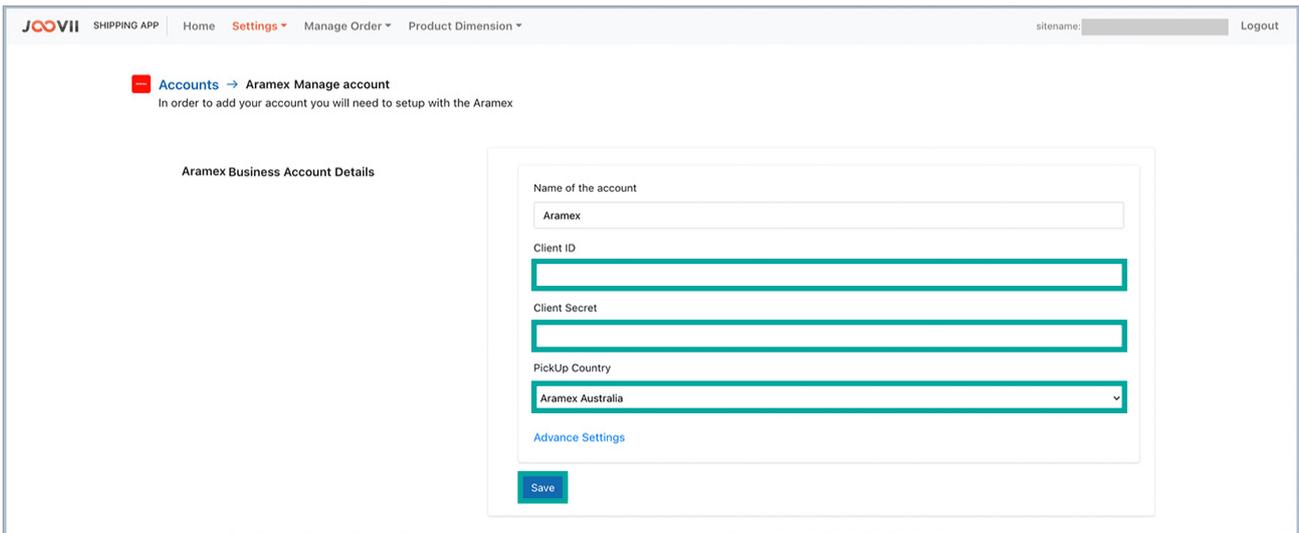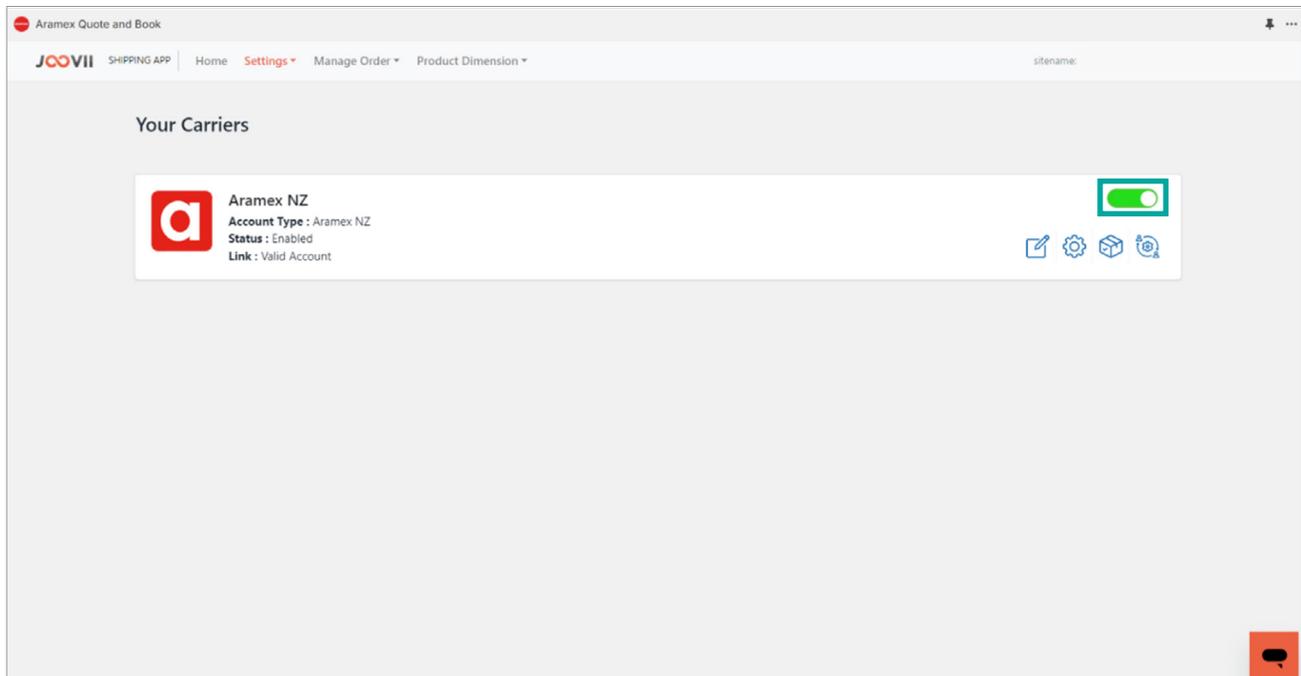

Important: The message at the top will indicate whether the account is valid.

Step 9: Return to accounts and ensure that Aramex is enabled via the green toggle in the top right.
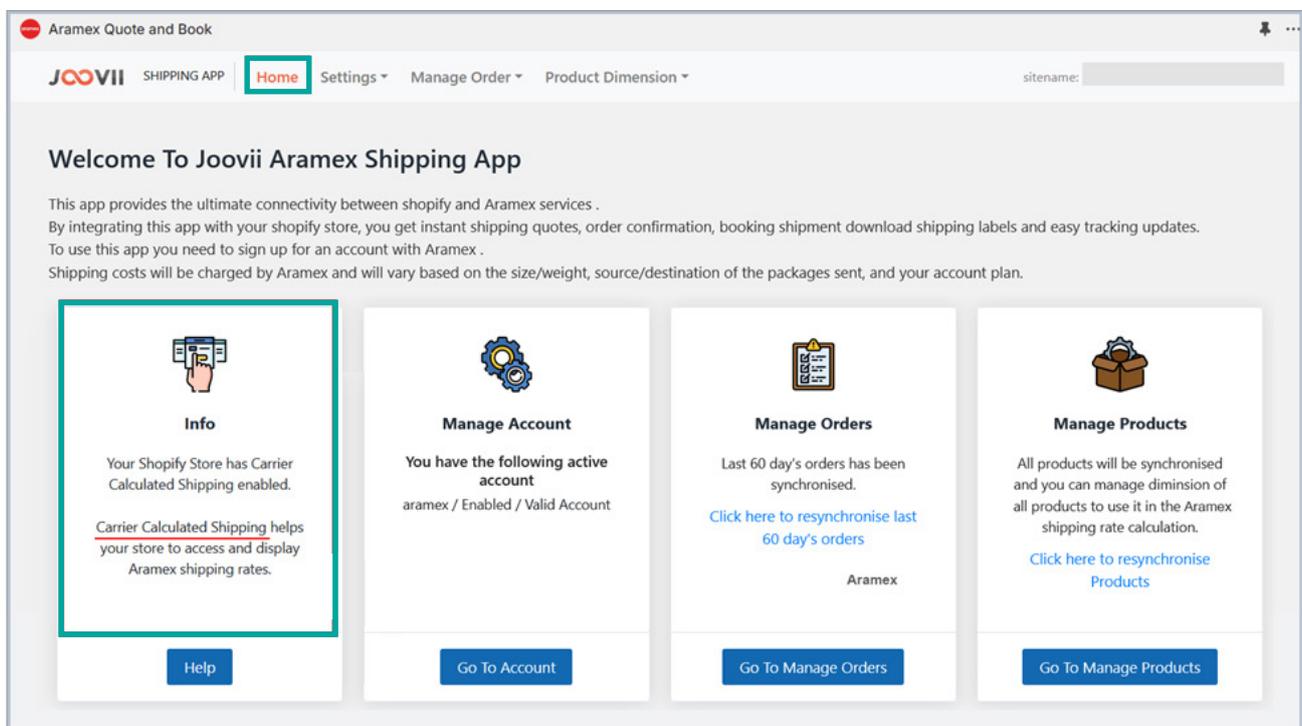
Aramex Shipping App Functions

1) Display Aramex shipping rates at checkout

In order to display Aramex shipping rates at checkout, you need to complete two steps.

a) You have to enable **Carrier Calculated Shipping** in your store. If it's already enabled, then it will show in your dashboard as below.

b) Add Aramex as a carrier rate via Shopify settings. View the steps below.

Step 1: From the settings menu, select **Shipping and Delivery.**

Step 2: Go to **General Profile** then **Shipping zones** and finally **Add Rates.**
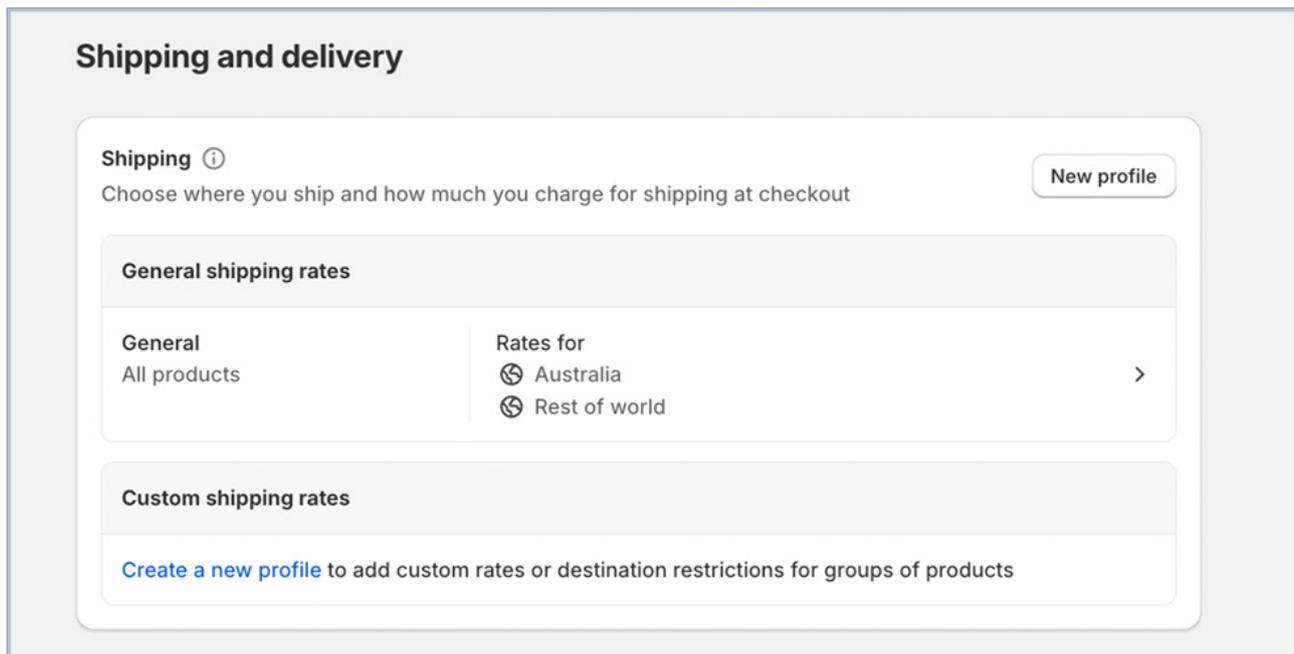
Step 3: Select from the sub menu, **Carrier and app rates.**
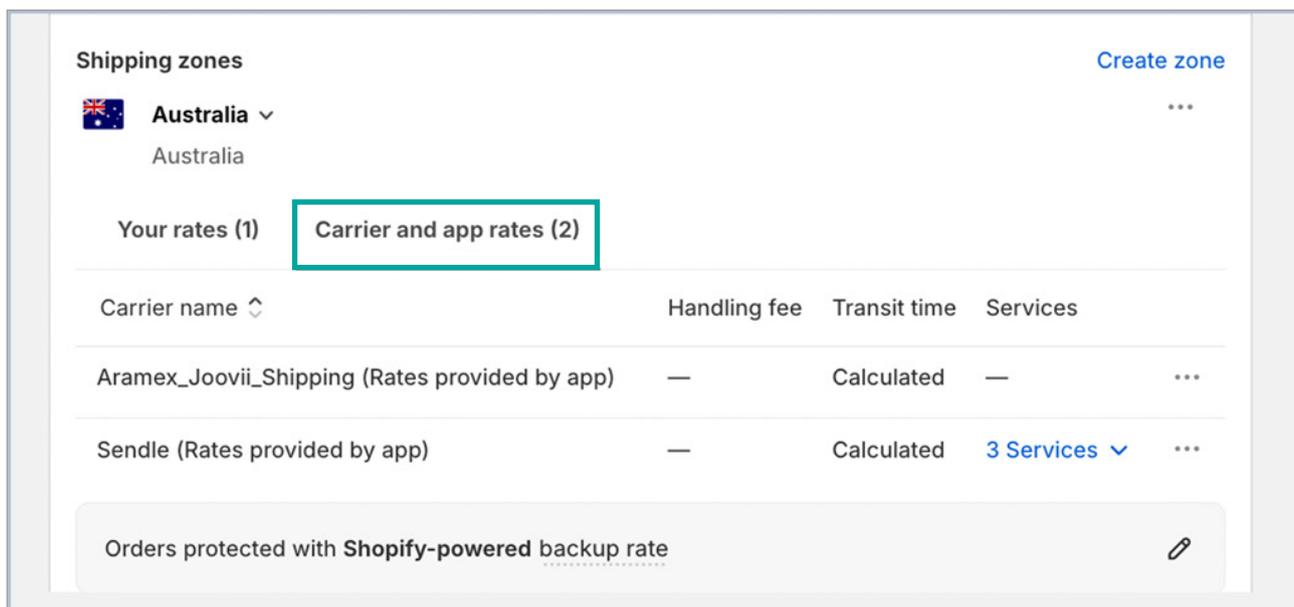
Step 4: Add **Aramex** services.

Step 5: Enable **Aramex Economy** and **Aramex Priority** services, then select **Done**.
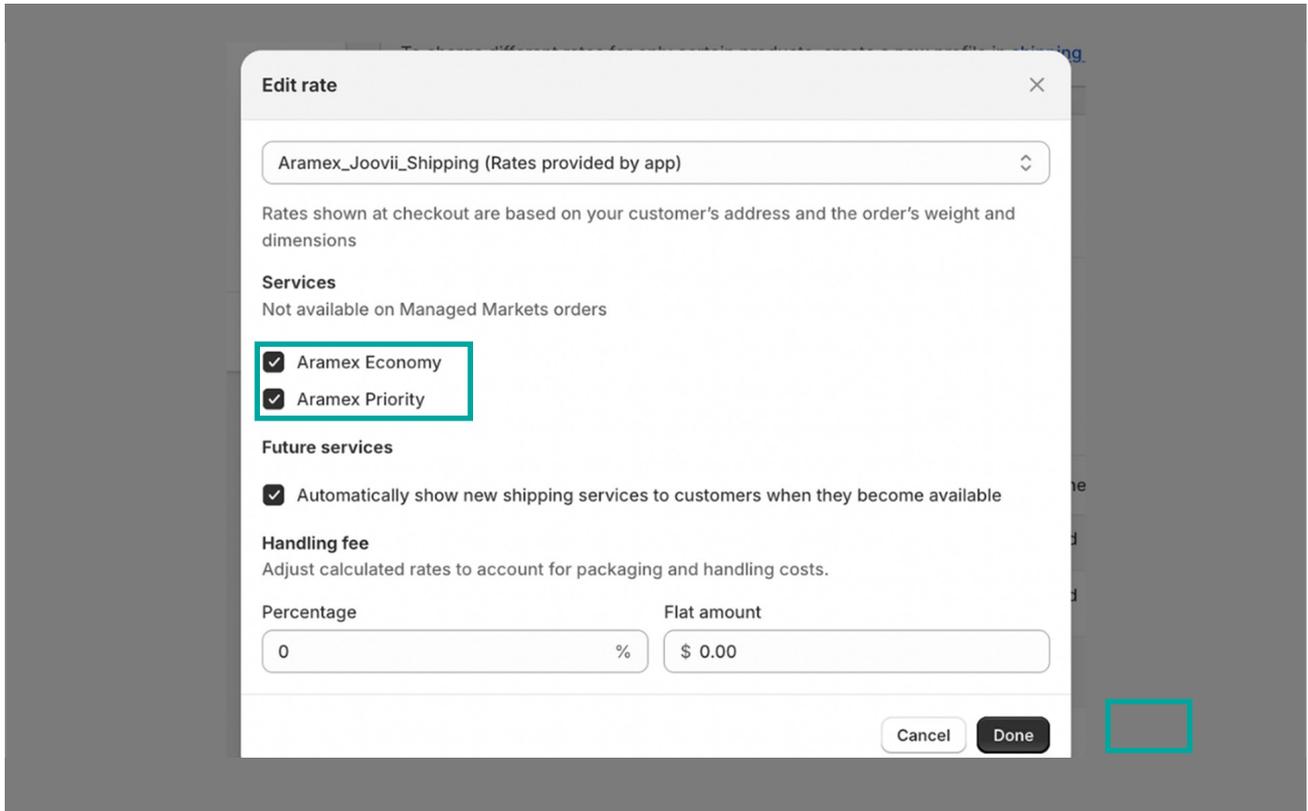
2) Manage your Account

You can manage your account from **Settings** then selecting **Accounts**.

From the settings page you can add/edit account details, update other settings, add/edit package details & manage Aramex Products/Services.

3) Manage your Orders

You can manage the order list from **Manage Order** then selecting **Orders**.

From the order list you can **View Order & Book Shipment**, **Track Shipment** or **Download & Print Labels.**

4) Book Shipments

Once the order view is open, Aramex service quotes appear on the left, with order details on the right.

On the right, you'll also find the destination and sender addresses, shipping cost, and the service selected by the customer. Merchants can edit parcel size using **the Package Dimensions and Weight** dropdown and refresh the page before completing the booking.

Once the booking is confirmed, a **Download Label** button will appear, allowing you to download the shipping label.
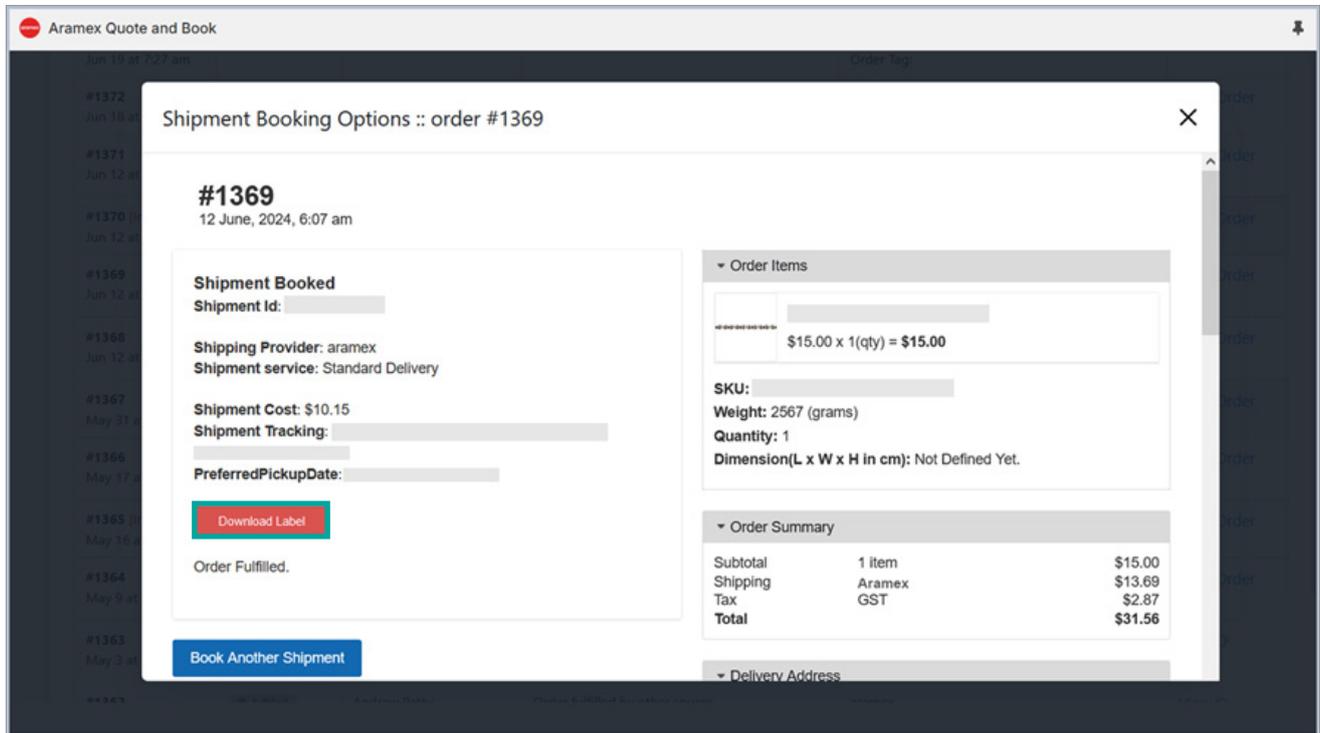
5) Fulfillment, Notification and Tracking

After the order is booked, the Shopify order status will be updated to **Fulfilled**, with the tracking number and link added to the order. The customer will automatically be notified with these details.

6) Shortcuts

As the merchant, you can jump straight in to booking a shipment from Shopify admin.

Step 1: **Select the order** from Shopify admin and click **More actions**.
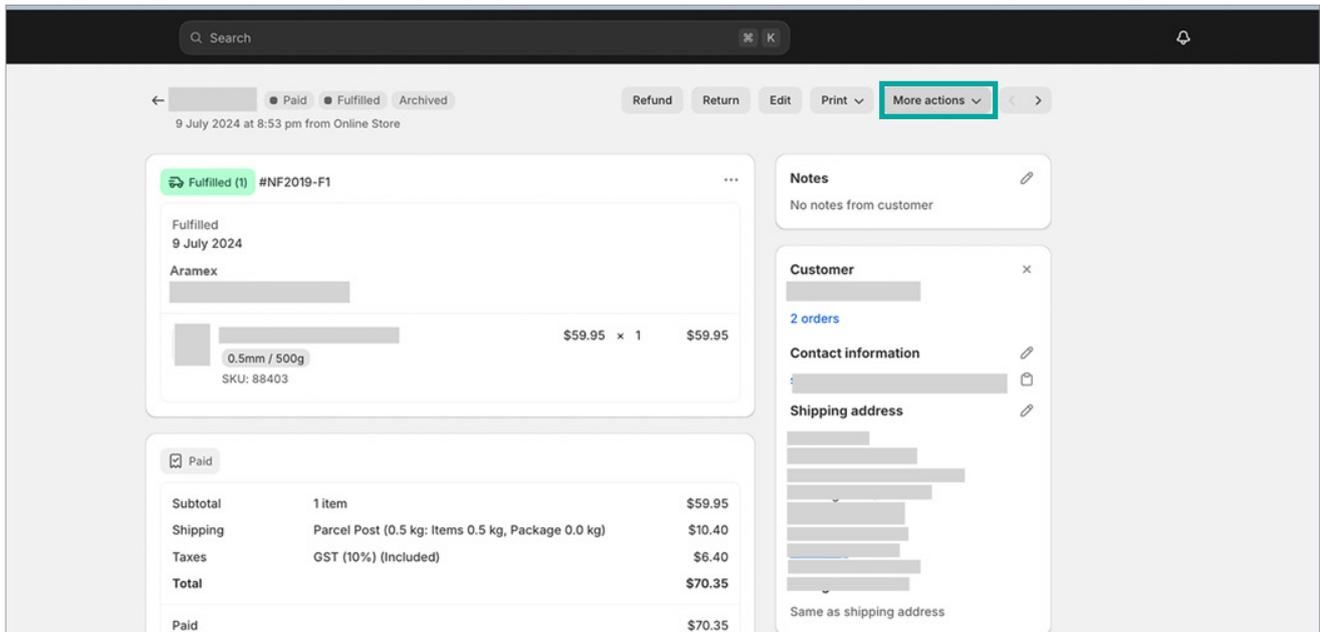
Step 2: Select **Book with Joovii – Aramex**
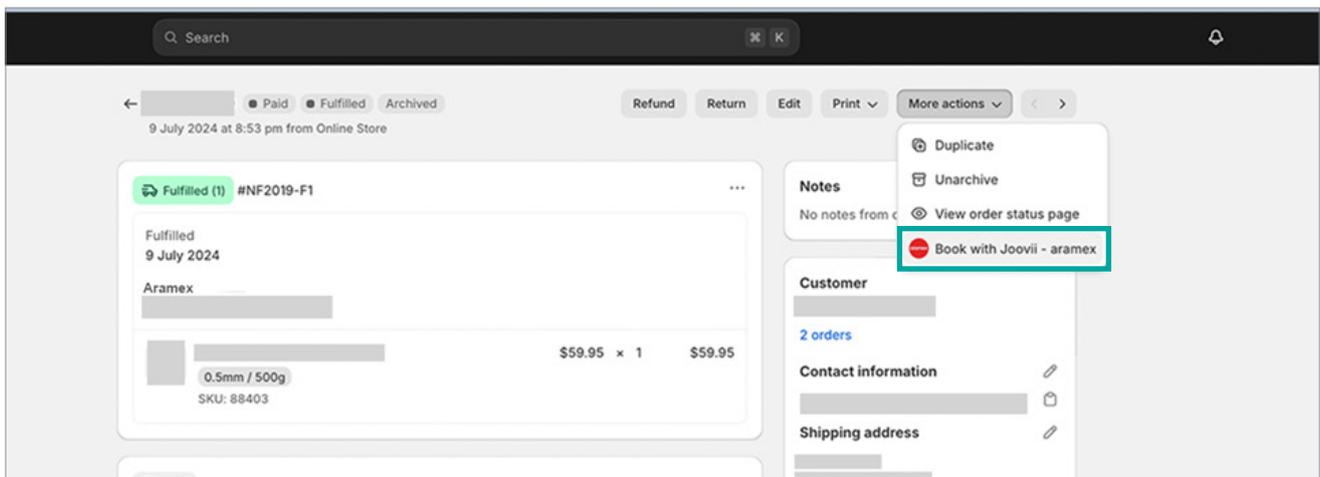
7) Settings

There are several universal settings that can be applied across the app.

Accessing Account Settings

These can be accessed via the **cog icon** on the **Account** page.
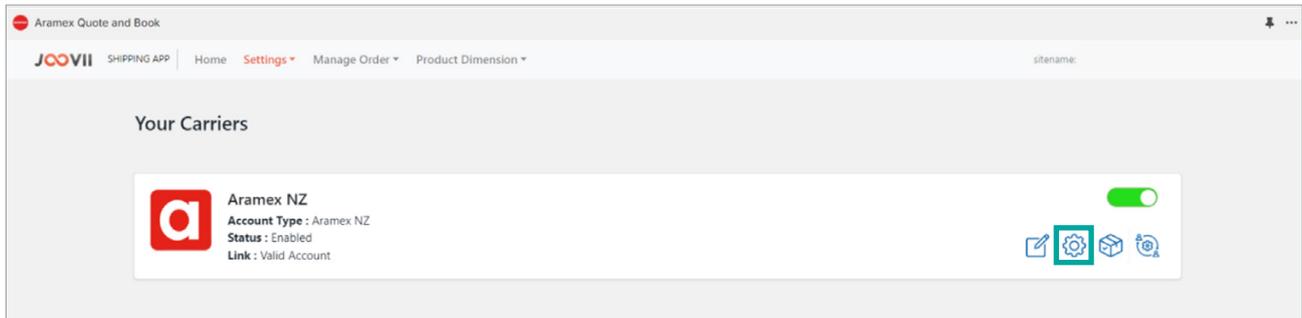
Once selected, settings are divided into **Domestic Settings** and **International Settings**.
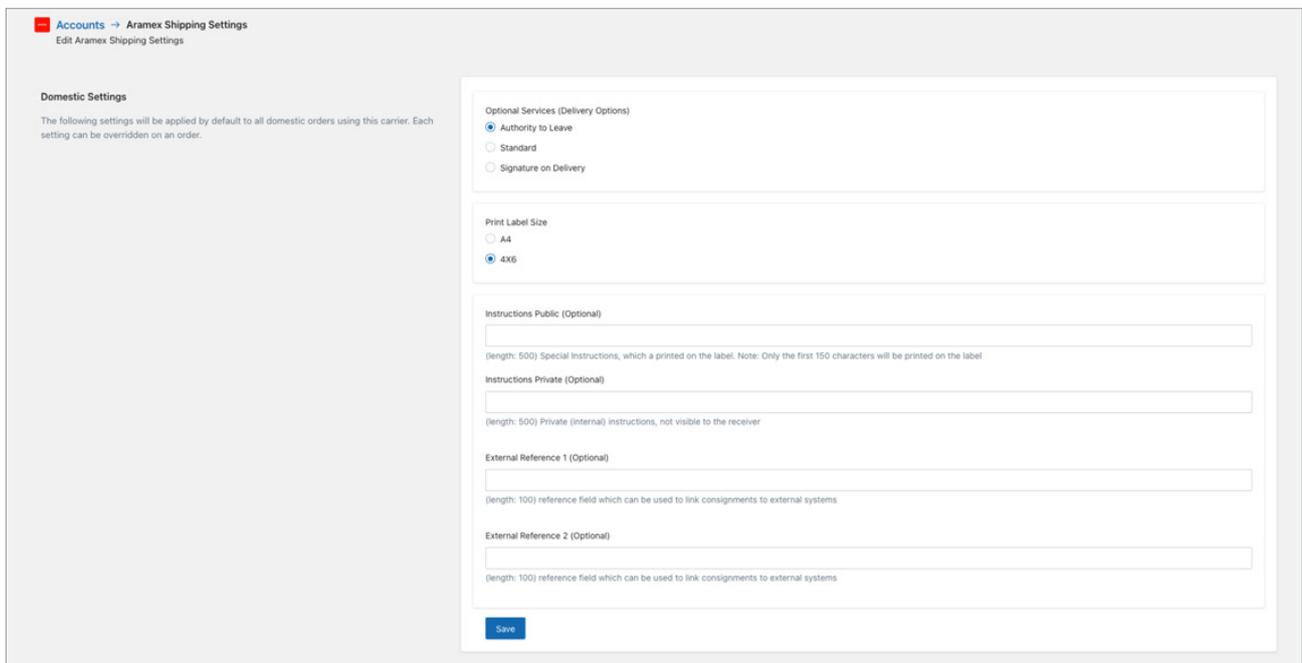
Delivery Options

This allows you, as the merchant, to set default delivery options such as **Authority to Leave**, **Signature on Delivery**, or **Secure PIN Required**.

Optional Services (Delivery Options)

- ⦿ Authority to Leave
- ◯ Signature on delivery
- ◯ Secure PIN required

These choices will impact the quoted prices but can still be adjusted for each order using the **Extra Options** dropdown on the order details page.

Label Size

In the Print Label Size section, you can choose between **A4** and **4x6 (A6)** options. This setting determines the label size available for download after a shipment is booked.

Print Label Size

- ◯ A4
- ⦿ 4X6

Instructions and References

This section outlines various optional fields for additional instructions and references related to shipments.

Public Instructions: You can provide special instructions that will be printed on the label, with only the first 150 characters visible.

Private Instructions: These are internal instructions meant for your team, not visible to the recipient.

External Reference 1 & 2: Two optional fields that allow you to link consignments to external systems for better tracking and management.

Instructions Public (Optional)

(length: 500) Special Instructions, which a printed on the label. Note: Only the first 150 characters will be printed on the label

Instructions Private (Optional)

(length: 500) Private (internal) instructions, not visible to the receiver

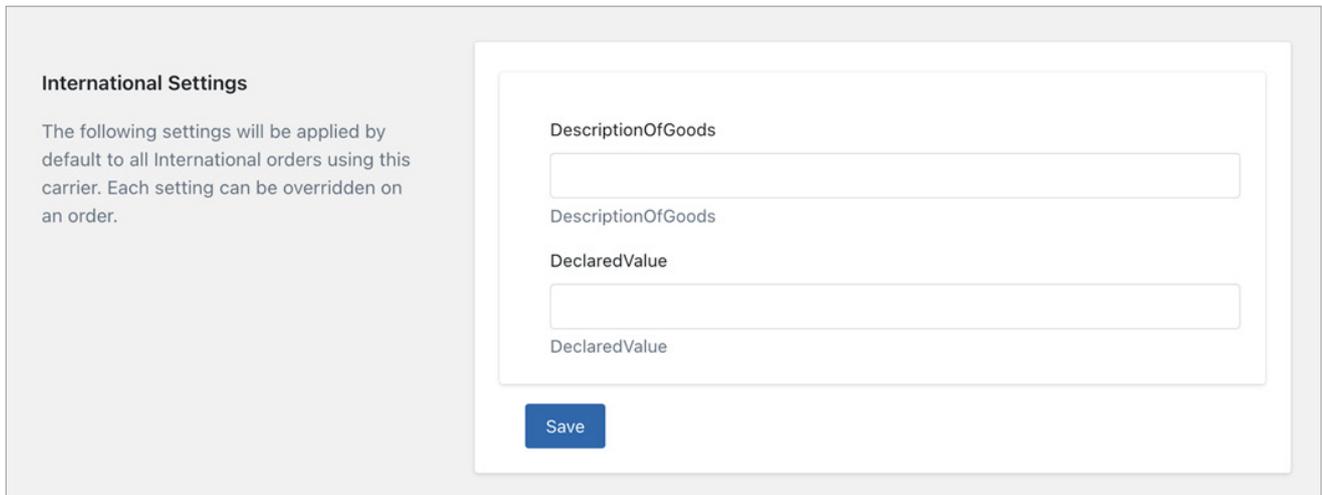External Reference 1 (Optional)

(length: 100) reference field which can be used to link consignments to external systems

External Reference 2 (Optional)

(length: 100) reference field which can be used to link consignments to external systems

Save

International Settings

A generic description of the goods in the shipment can be set here, which will be used for all international orders' customs declarations, along with a declared value.

International Settings

The following settings will be applied by default to all International orders using this carrier. Each setting can be overridden on an order.

DescriptionOfGoods

DescriptionOfGoods

DeclaredValue

DeclaredValue

Save

These details can also be overridden for individual orders as needed.

Help

If you require further support, please contact the Joovii team directly.

Email: info@joovii.com

Phone: 1800 767 103

Website: www.joovii.com

Shopify App Store: apps.shopify.com/partners/joovii

Frequently Asked Questions

TBC to be added