

Claim no.  
(Office use only)

## Claim Application

Claim for: <input type="checkbox"/> Damaged Goods <input type="checkbox"/> Lost Goods	
<b>Claimant details</b>	
Company:	Customer Pin #:
Your Name:	Phone:
Postal address:	
Email:	
Bank Account Number:	
<b>Consignment details</b>	
Goods Description:	
Sender Name:	Receiver Name:
Sender Address:	Receiver Address:
Date dispatched:	Aramex Label Number:
Please describe how the consignment was packaged:	
<b>Declaration</b>	
<ol style="list-style-type: none"> <li>I declare that all information contained in this form and on any attachment is true and correct</li> <li>I declare that I have disclosed all information relevant to the acceptance of this claim</li> <li>I declare that the consignment(s) dispatched by me on the above date and to the above address containing above stated goods has/have not been received by the consignee (loss claim)</li> <li>I declare that I have in no manner caused the said damage or by any fraud or willful misrepresentation sought unjustly to benefit from the claim (damage claim)</li> <li>Providing fraudulent information will lead to the claim being rejected and may also lead to prosecution for a criminal offence</li> <li>I confirm I have read the Conditions of Carriage on the website (<a href="http://www.aramex.co.nz/terms-and-conditions/conditions-of-carriage">www.aramex.co.nz/terms-and-conditions/conditions-of-carriage</a>)</li> </ol>	
Company:	
Full Name:	Date:
Witness Name:	Date:
<b>Checklist must be completed for the claim to be processed:</b>	
<input type="checkbox"/> A copy of your suppliers invoice for the goods in question or your invoice showing your selling price <input type="checkbox"/> A cost price tax invoice raised against <b>Couriers Administration Ltd</b> for the amount claimable <input type="checkbox"/> Has an online inquiry been loaded through <a href="http://www.aramex.co.nz">www.aramex.co.nz</a> ?	
<b>NB:</b> To Claimant — please ensure that damaged goods are kept/held for Aramex to uplift at any time as Aramex take ownership once claim has been accepted.	
<b>Please note:</b>	
<ol style="list-style-type: none"> <li>Completion of a claim form does not imply acceptance of liability until our investigations into your claim have been finalised. Factors and conditions that may affect the acceptance of your claim are; a signature obtained on delivery, the packaging and labelling of consignments, delivery to a rural address or region, the nature of goods and consequential loss.</li> <li>The claiming period for loss is thirty (30) days from date of despatch, and seven (7) days after delivery of goods for damage as detailed in Section 24 under Aramex Couriers Contract and Conditions of Carriage.</li> <li>Under the terms of "Contract and Commercial Law Act" a Carrier's Liability is one of indemnity to a maximum value of \$2000.00 (GST inclusive) per unit of goods as defined in the Act.</li> </ol>	